

COMPANY PROFILE

CSC IS A GLOBAL
LEADER IN PROVIDING
TECHNOLOGY-ENABLED
BUSINESS SOLUTIONS
AND SERVICES.

OCTOBER 2011

CSC

CSC AT A GLANCE

CSC is one of the world leaders in the IT and professional services industry. Since the company was founded more than 50 years ago in 1959, CSC has helped clients use IT more efficiently to improve their operations and profitability, focus on core competencies and achieve business results such as increased agility, innovation and top-line growth.

Our service offerings include cloud computing; business process, software and platform as-a-service solutions; system design and integration; IT and business process outsourcing; applications software development; cybersecurity; Web and application hosting; mission support and technical services; and management consulting.

We serve commercial clients and federal, state and local governments around the world. CSC delivers services through three broad service lines or sectors: North American Public Sector (NPS), Managed Services Sector (MSS) and Business Solutions and Services Sector (BSS). We maintain major operations throughout North America, Europe and the Asia-Pacific region, including Australia, with a growing presence in India, Latin America and the Middle East.

North American Public Sector. Our NPS line of business has served the U.S. federal government since 1961 and is one of its major IT service providers. CSC serves a broad federal client base, including most civil departments and branches of the military, as well as the Department of Homeland Security and NASA. CSC provides a broad spectrum of services to the federal government, ranging from traditional systems integration and outsourcing to complex project management and technical services. Key offerings include cybersecurity, enterprise modernization, telecommunications and networking, managed services, base and range operations, and training and simulation.

Managed Services Sector. Our MSS line of business provides information systems outsourcing services to clients in a broad array of industries including aerospace and defense, automotive, chemical and natural resources, consumer goods, financial services, healthcare, manufacturing, retail and distribution, telecommunications, and technology.

Business Solutions and Services Sector. Our BSS line of business also serves a broad array of industries, providing industry-specific solutions in areas such as consulting and systems integration, business process outsourcing, and intellectual property-based software to organizations in chemical, energy and natural resources; financial services; technology and consumer services; manufacturing; healthcare; and the public sector.

CSC BY THE NUMBERS

- **\$16.2B global IT services powerhouse**
- **50+ year track record of client service excellence**
- **Ranking 155 on the Fortune 500 for 2011**
- **One of *FORTUNE* magazine's "World's Most Admired Companies"**
- **93,000 employees worldwide, operating in more than 90 countries**
- **60+ service delivery centers**
- **2,500 enterprise clients**

INDUSTRIES AND SOLUTIONS

By design, our solutions portfolio meets our clients' most complex challenges. Whether it's improving customer service, protecting information assets or achieving greater levels of innovation and growth, we bring business perspective, decades of experience and practical ingenuity to every engagement.

WE ARE ORGANIZED TO SERVE SIX MAJOR INDUSTRIES

Chemical, Energy & Natural Resources
 Financial Services
 Health Services

Manufacturing/Aerospace and Defense
 Public Sector
 Technology & Consumer

WE OFFER A COMPLETE SPECTRUM OF BUSINESS AND TECHNOLOGY SOLUTIONS AND SERVICES

BUSINESS CHANGE	PROCESS IMPROVEMENT	APPLICATIONS	SECURITY AND RISK	OUTSOURCING
Cloud Computing	Collaboration Services	SOA Solutions	Cybersecurity	Network Management
Mobility Solutions	Value Chain Optimization	Enterprise Systems Accelerators	Risk Governance Consulting	End User Support Services
Business Transformation Services	Business Intelligence Services	Applications Portfolio Management	Information Risk Management	Compute Services and Management and Hosting
Merger and Divestiture Solutions	Technology and Infrastructure Services	Remote Management and Testing	Security Operations	Storage and Information Management

THE CSC DIFFERENCE

Why do so many of the world's most prominent companies and government agencies choose CSC as their service partner for business success? Because we offer more than half a century's experience in applying leading-edge IT services to help clients innovate, compete and grow.

Tried and True, as Well as the New: As-a-Service Offerings and Other Cloud-Based Emerging Solutions

- Software as a Service, Infrastructure as a Service and much more: By offering access to a variety of delivery methods worldwide, we help our clients improve cost effectiveness while enabling greater agility that drives top-line growth.
- We're a recognized leader in the cloud computing marketplace, with a wealth of solutions that help clients assess and plan, migrate to the cloud and optimize workloads, and maximize business agility and return on investment.
- Our outsourcing experience equips us to provide the hosting and utility-based computing services required for reliable as-a-service delivery to each client's enterprise.

Partnering and Orchestrating for Seamless, Secure Delivery and Success

- As clients' IT vendor environments become more diversified, CSC is exceptionally well positioned to orchestrate and integrate an overall services portfolio. This capability derives from our decades of experience in systems integration, enterprise services management, supplier relationship management and supply chain management, and from our more than 100 alliances with leading hardware and software vendors.

- We implement mission-critical security solutions around the globe through 2,000+ information security practitioners, offering innovative information security programs for compliance management, IT infrastructure and application protection, and disaster recovery. We are committed to delivering cloud transparency to gain digital trust.
- Because we are independent of one particular product or platform, CSC is among the few remaining Tier 1 service providers with the ability to objectively advise clients on the cost and functionality of the latest technologies and bring together multiple applications and other IT assets to create the best integrated solutions for clients.

Breadth and Flexibility Equal Service Delivery Excellence

- From cloud computing to cybersecurity services, from healthcare IT to other industry-specific solutions, and from applications to engineering services — if it moves organizations forward, we provide it. Whether it's provided the traditional way or the virtual way, global excellence in service delivery to our clients will always set CSC apart from — and above — the rest.

SERVICES THAT SPAN THE GLOBE



We support 2,500 enterprise clients in 90 countries on six continents

INNOVATION AND INGENUITY

We're at the forefront of educating business professionals about technology.

Today, our **Leading Edge Forum (LEF)** provides clients with access to a powerful knowledge base and a global network of innovative thought leaders who engage business and IT leaders on the current and future role of IT. By focusing on the realistic use of IT, the LEF helps clients understand the business implications of new technologies and takes a practical, yet aggressive, approach to the future, so that they may more rapidly experience the business benefits from the use of advanced IT.

The **LEF Executive Programme** is a global research and advisory service that explores new thinking and develops *next* practice roadmaps that address the major challenges at the inter-

section of business, IT and management. The annual retainer-based program provides CIOs and senior business executives with access to research, topical conferences, information exchanges and advisory services.

lef.csc.com

The **LEF Technology Programs** offer CTOs and senior technologists opportunities to examine the most pressing technology and industry topics and explore innovative initiatives through CSC's technology experts, alliance programs, research centers and events.

csc.com/lef

CLIENT SUCCESS STORIES

CLOUD SOLUTIONS — AN INDUSTRY FIRST

We led a major email migration to the cloud — the first of its scale for a Microsoft Partner.

CSC migrated 30,000 UK Royal Mail Group email accounts to the cloud, delivering enhanced functionality while eliminating the high running costs and capital investment of a conventional desktop technology.

csc.com/smart_business/ds/33194/33578-tracking_success_with_royal_mail

DELIVERING HEALTH INFORMATION ELECTRONICALLY

We helped a nationally recognized U.S. academic medical center get a leg up on healthcare reform.

CSC's electronic health records (EHR) solution enabled Fletcher Allen Health Care to improve patient care, confidentiality, provider communications and security, while achieving regulatory compliance and meeting financial goals. Among the new system's many benefits, physician use has increased by 96% and near-miss medication events have decreased by 60%.

assets1.csc.com/health_services/downloads/CSC_Fletcher_Allen_Health_Care_Case_Study.pdf

A MODERN SUPPLY CHAIN FOR A MODERN FIGHTING FORCE

We modernized the world's largest supply chain — the U.S. Army Materiel Command.

The U.S. Army Logistics Modernization Program (LMP) involved overhauling a massive supply chain comprising a \$4.5B inventory of 6 million items from 50,000 vendors. Integrating with more than 70 Department of Defense systems, the state-of-the-art system handles \$4M in transactions daily.

csc.com/public_sector/ds/11244-u_s_army_logistics_modernization_program

IT INFRASTRUCTURE ON A GLOBAL SCALE

We have the largest insurance applications outsourcing deal in history.

Our work with Zurich Financial Services has resulted in improved IT productivity, a 20% reduction in IT budgets, 50% more flexibility in software component use and 88% satisfaction rates for IT users.

csc.com/no/case_studies/23722-zurich_financial_services_it_budgets_down_20_percent_productivity_up

Read more success stories at csc.com/casestudies.

AWARDS AND RANKINGS

BUSINESS SOLUTIONS

World's Most Admired IT Services Companies
FORTUNE magazine

Top 100 Global Services Provider for 2011
Global Services

Centers of Excellence Awards, Management Excellence for ResearchNetwork
Business & Finance Division of the Special Libraries Association (SLA)

XCelent Service Award 2010 (nbAccelerator)
Celent

Leaders Quadrant, North America Oracle ERP Implementation Services
Gartner Magic Quadrant

Leader, EMEA Application Outsourcing
Forrester

RAVE Award (for Exceed Billing software, with the highest industry rating received to date for a billing solution)
Tech Decisions and Novarica

TECHNOLOGY SOLUTIONS

#4, Everything Channel's VAR500 List of North America's Top 500 Technology Integrators
Everything Channel

Solution Innovation Partner of the Year and the Cisco Capital Partner of the Year Award for the Multinational/Global Region
Cisco

2011 VMware System Integrator of the Year
VMware

Leaders Quadrant, Desktop Outsourcing
Forrester

Leaders Quadrant, Help Desk Outsourcing
Forrester

Leaders Quadrant, Global IT Infrastructure Outsourcing
Forrester

Positive Rating for Wealth Management Accelerator (latest generation software)
Gartner MarketScope

Leaders Quadrant, Data Center Outsourcing and Infrastructure Utility Services for both North America and Europe
Gartner Magic Quadrant

Executive 100 list for U.S. Army Logistics Modernization Program (LMP)
Supply & Demand Chain Executive magazine

Leader, Providing SAP Services
Forrester

Certification for Meaningful Use for CareVeillance™
Drummond Group

RESPONSIBLE CITIZEN

Champion Award for Veteran-owned, Small Business Support
National Veteran Small Business Coalition (NVSBC)

Silver Ranking, Corporate Responsibility Index
Business in the Community's (BITC's) 2011 Corporate Responsibility Index (CRI), United Kingdom

Achievements in Corporate Responsibility
FTSE4Good Index Series



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ABOUT CSC

The mission of CSC is to be a global leader in providing technology-enabled business solutions and services.

With the broadest range of capabilities, CSC offers clients the solutions they need to manage complexity, focus on core businesses, collaborate with partners and clients and improve operations.

CSC makes a special point of understanding its clients and provides experts with real-world experience to work with them. CSC is vendor independent, delivering solutions that best meet each client's unique requirements.

For more than 50 years, clients in industries and governments worldwide have trusted CSC with their business process and information systems outsourcing, systems integration and consulting needs.

The company trades on the New York Stock Exchange under the symbol "CSC."

