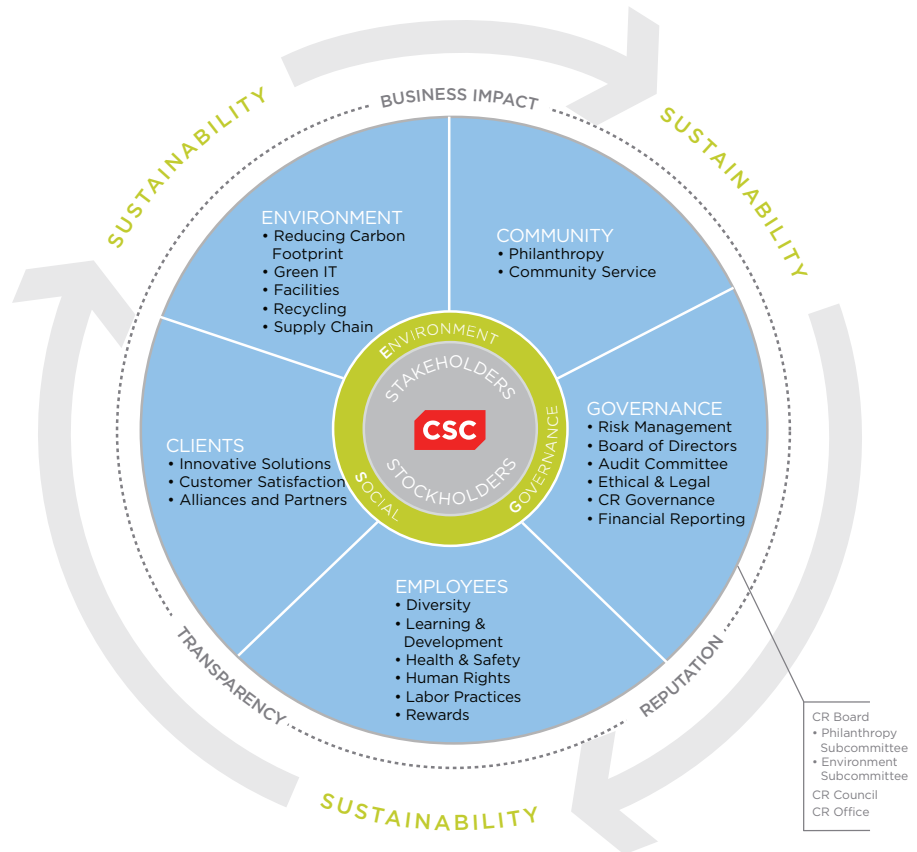


Corporate Responsibility (CR) has been part of CSC’s culture and success strategy for many years. This is CSC Australia’s second dedicated CR report which covers our CR activities during the financial year ending 2 April, 2011.

## CORE COMMITMENTS

Integral to our business and company growth, Corporate Responsibility (CR) rests on sustainable practices and strategies that enable our employees to build long-term relationships with our clients. In addition, while CR is not solely about our philanthropic commitments, the ways in which we sustain and grow the communities in which we do business directly affect who we are as a company. That is why we have updated our CR framework to show more effectively the increased integration of our triple bottom line — people, planet and profits. During the past year, we again focused on commitments to our employees, customer trust and partner collaboration, environmental sustainability, community engagement and ethical governance. But we also tied this focus more clearly to our business objectives, as we continued to seamlessly integrate CR into our culture and our business.



Collaborating with colleagues and inviting diverse points of view is what brings the human element together within an organisation. Using this knowledge and sharing to transform an organisation and its impact on the community and environment, is what allows us to make an impression on the world. This is the human imprint.

## HIGHLIGHTS

**Customers:** We have been developing our partnerships and strategic alliances to help bring the best in breed to our customers. This has led to the development of a cloud and collaborative solution for a key customer, AMP. We continued to strengthen our health credentials and have deployed an e-health solution for Australia's 70,000 defence personnel.

**Employees:** This year we have progressed our employee engagement and cultural initiatives programs. We also developed our capability management which uses a career development framework to identify the appropriate level for an employee within their 'capability group'. Our focus on workplace diversity and women in leadership has led to increases in both areas.

**Environment:** Since the *GreenWay* program began in 2007, we have made great strides in reducing our environmental footprint. This year we continued to move forward with our sustainability efforts, both internal and external, as well as turning our focus to systematic measuring and monitoring.

**Community:** We became a Cancer Smart Company and enhanced our support for the Tour De Cure through not only donations, but by developing and supplying *Omnilocation™*, a key technology behind the operating of the Tour. This made our contribution more meaningful for both the charity and our employees.

## INGENUITY. PASSION. PURPOSE.

Through all of this progress, one fundamental truth stands out: Our employees make the company and our CR efforts successful. With their ingenuity, passion and strong sense of purpose, the people of CSC forge the human imprint — for our customers and company, our communities and environment — that creates our long-term success.