

### Right Cloud. Right Way.

Stay connected to colleagues, partners, and customers while keeping your business moving—no matter where you are.

#### THE CHALLENGE

Because your business relies on email as one of the most important means of communication, you require industry-leading data protection and the most resilient and secure infrastructure available. Like email, collaboration tools keep the business moving forward faster, but shifting resources to implement and maintain collaboration tools may put other projects at risk.

Shrinking budgets and increasing workloads create daily prioritization of resources and deadlines. Give your staff additional time to tackle projects critical to winning new markets or streamlining processes to improve the bottom line. Isn't it time to consider cloud-based email and collaboration services? Cloud services lower costs, provide better security, and give you the freedom to re-deploy IT staff for other projects and initiatives.

#### THE SOLUTION

CSC CloudExchange offers an affordable and flexible alternative to traditional email and collaboration tools. By choosing CloudExchange you have access to industry-leading secure, reliable, full-featured messaging and collaboration solutions that don't consume ongoing management resources.

**Capable:** CloudExchange is based on the most up-to-date technology, including many new employee productivity features. Microsoft Exchange 2010 from CSC offers a consistent inbox, calendaring and contacts experience across the PC, browser and mobile phone.

The enhanced Outlook Web Applications can be accessed from Firefox, Safari, and Internet Explorer. Plus, enhancements to mobile access allow you to extend the productivity benefits of Microsoft Exchange to workers even when they're away from their computers.

**Secure:** CloudExchange is simple and secure. The email and collaboration service adheres to the industry's strictest regulations for security and compliance. CloudExchange is backed by a SAS 70 Type II audited location. SAS 70 defines the professional standards used by a service auditor to assess the internal controls of a service organization and issue a service auditor's report.

**Reliable:** CloudExchange runs on a multi-million dollar infrastructure featuring Dell, EMC and Cisco hardware and is backed by a 99.999% service level agreement.

**Adaptable:** CSC recognizes that not every business is the same - users have preferences that enhance productivity. CloudExchange handles diversity. We offer both Outlook (for PC) and Entourage (for Mac) support, so your staff can use either PCs or Macs.

CloudExchange also offers free Outlook Web Access (OWA) 2010 - which works on all major web browsers - allowing your users the ability to access their email online from anywhere.

### CSC CloudExchange - Mail

- Full browser support for a variety of browsers including Firefox, Safari and Internet Explorer
- Improved site resiliency with database replication
- Larger mailbox options – up to 25GB of storage
- Enhanced features of OWA 2010 with conversation style messaging
- Consistent inbox, calendaring and contacts experience across the computer, browser and mobile phone
- Archive, store and retrieve provides the ability to recover deleted items, reduce primary mailbox size, and conduct cross mailbox searches

#### *Robust mobile email*

- Supports BlackBerry and ActiveSync-enabled PDAs and smartphones
- Access all the features of your computer- or browser-based email no matter your mobile device, platform or wireless carrier preference

### CSC CloudExchange – Collaboration

*Professional instant messaging and unified communications based on Microsoft Office Communications Server.*

- Users can see if colleagues are available, away, busy or offline. If a user has a meeting from 10am to 11am in their calendar, they will automatically display as “busy”
- Users can save and search IM conversations in the same way they search email
- Users send messages with end-to-end encryption so sensitive information is never at risk of being hacked

#### *Instant document sharing*

CloudExchange, using Windows SharePoint, enables you to build shared document repositories, corporate Intranets, and project specific websites. There is no hardware or software to manage, and it’s accessible anytime, anywhere through a web browser.

- Businesses of any size can leverage CloudExchange to create document storehouses to increase collaboration within a company and between a company and its partners, vendors and customers
- Use CloudExchange to share documents, calendars, contacts, links, ideas and more, without wasting time exchanging inefficient emails

### **BENEFITS**

Mail and collaboration are critical to your business but they don’t need to take away from high priority projects. CSC CloudExchange offers these compelling benefits:

- Increases productivity and efficiency for knowledge workers provided by feature rich email and collaboration solutions
- Provides anytime, anywhere access to important email and documents for effective decision making and problem resolution
- Transforms business processes to reduce cost and increase employee productivity

### **CSC – COMMITTED TO YOUR SUCCESS**

With 50 years of system integration experience, we understand the enterprise. Customer-centric and platform independent, we help you select the best technology. Security is an integral component of all our offerings, processes and systems. Our high level of support helps you minimize risks.

### **FIND OUT MORE**

<http://www.csc.com/cloud>

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