



# CSC CloudMail™

## VMWARE ZIMBRA™

A CSC TRUSTED CLOUD SOLUTION

### NEXT-GENERATION MESSAGING ON AN OPEN PLATFORM

**Lower your TCO and improve integration — without any compromises**

- Email as a Service
- Full functionality
- High scalability, security and reliability
- Painless migration

**Key Benefits**

- 50% lower cost compared to legacy solutions
- Next-generation functionality to improve end user productivity
- Full integration with other business processes
- Simplified IT management
- Your choice of on- or off-premises deployment

**THE CHALLENGE**

Shrinking budgets and the need to control costs and simplify IT management are demanding new, alternative IT solutions — solutions that deliver the functionality you need without sacrificing availability, security or control to get the job done. Moving your messaging application to the right cloud can help you achieve your objectives without compromising on your IT requirements.

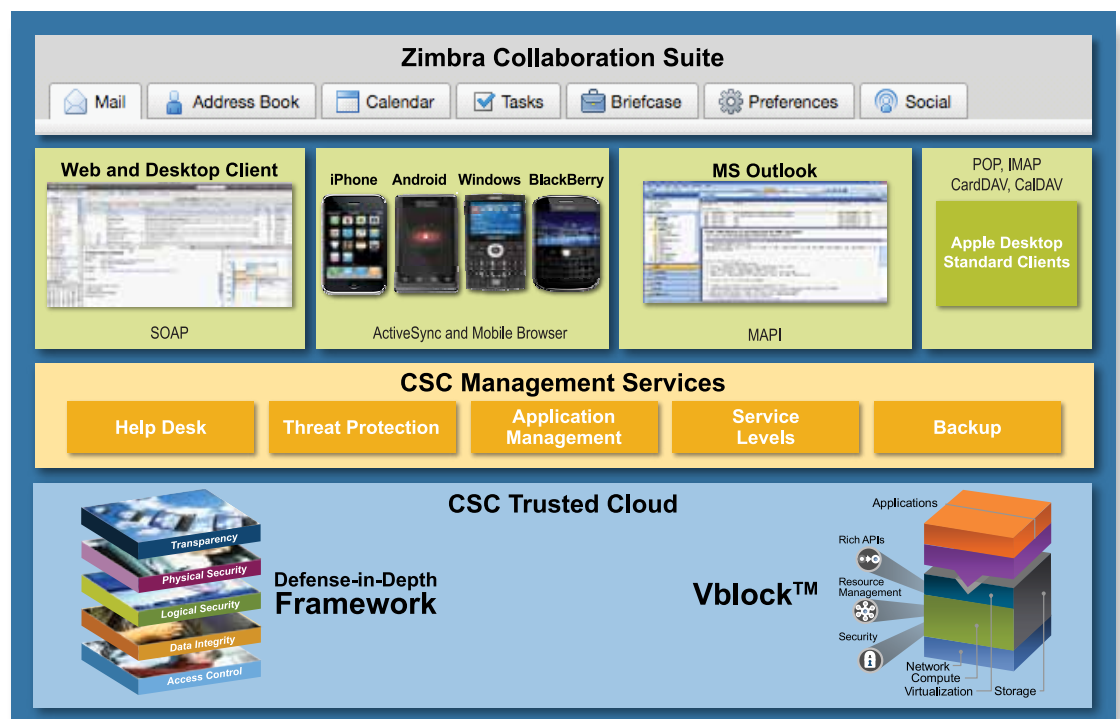
**THE SOLUTION**

CSC CloudMail: VMware Zimbra combines the Zimbra messaging collaboration suite with CSC managed cloud services and delivers a lower-cost, fully featured solution as a service. It eliminates costly license upgrades and the expense of maintaining an in-house mail system. It also helps you avoid software

licensing fees, hardware maintenance costs and the staff burden of patching and managing application upgrades.

It is an ideal solution when cost reduction and integration of email with other business processes is required. CSC CloudMail: VMware Zimbra can be used as a lower-cost adjunct mail system to support personnel who do not need access to the organization's intranet or do not need a desktop mail solution.

**Functionality.** CSC CloudMail: VMware Zimbra provides a collaboration hub for email, IM, calendaring, sharing and document management. It delivers mobility and desktop synchronization to users of any desktop platform and all operating systems. Users benefit by having the same experience online or offline while



Scalable, reliable and secure enterprise messaging with on- or off-premises deployment



## CSC – COMMITTED TO YOUR SUCCESS

With 50 years of system integration experience, we understand the enterprise. Customer-centric and platform independent, we help you select the best technology. Security is an integral component of all our offerings, processes and systems. Our high level of support helps you minimize risks.

### Learn More

<http://www.csc.com/cloud>  
[Trusted\\_Cloud@csc.com](mailto:Trusted_Cloud@csc.com)

maintaining full compatibility with most legacy platforms, including Outlook.

The solution's next-generation functionality lets end users work smarter and collaborate easily to get their jobs done. Productivity features include:

- Managing email, contacts, calendars and tasks within a single window
- Drag-and-drop capability for everything, anywhere in the application
- Effective sharing of inboxes, contacts, calendars, documents, files and tasks
- Productive document management through a single briefcase repository with check-in and check-out features
- Lightning-fast inbox search capabilities, including searching within attachments
- Native over-the-air synchronization to iPhone, Windows, Palm and Symbian OS smartphones

**Integration.** CSC CloudMail: VMware Zimbra is based on an open source, extensible platform, making it easy to integrate with other business applications like salesforce.com and purchasing or ERP processes to speed the overall workflow.

The open platform also allows simple integration with your LDAP, Active Directory, and archiving and discovery processes.

**Flexible Deployment.** You can scale users up or down as required with off- or on-premises service deployment options and per-seat user pricing. Off premises, the solution is deployed from the CSC Trusted Cloud. On premises, it is deployed in a private cloud operating environment, so you can gain scalability, efficiency and cost savings while addressing requirements to retain some or all of your email application onsite.

**Security.** CSC CloudMail: VMware Zimbra delivers a dedicated virtual application for each client. When delivered on premises, it is deployed behind your firewall using your security and compliance standards and processes. Off premises, the service is delivered from the CSC Trusted Cloud data centers, which are all

Tier II or III access controlled, fault-tolerant, SAS 70 Type II audited, and protected by CSC's holistic defense-in-depth security framework, which delivers the physical and logical security, access control, data integrity and transparency needed to address enterprise requirements.

**Reliability.** CSC CloudMail: VMware Zimbra provides messaging and collaboration with end-to-end management backed by 99.9% or 99.95% availability SLAs. Automated service monitoring, failover and data backup are included for both on- and off-premises deployment options.

### WHAT'S INCLUDED

CSC CloudMail: VMware Zimbra is a fully managed, high-function, fully integrated messaging solution built on an open source Web 2.0 mail platform. It includes the software, hardware infrastructure and ongoing support needed on a per-seat usage basis. No capital investment is required for on- or off-premises deployment.

#### *Software*

The solution includes email, IM, calendaring, and document management and support for Web and desktop clients, mobile devices, and integration with Outlook, Apple and other standard clients.

#### *Cloud Infrastructure*

CSC's Trusted Cloud is built on the VCE Vblock™ platform, which combines leading technology from VMware, Cisco and EMC, as well as CSC's multidimensional defense-in-depth security and transparency framework, developed over more than 50 years of outsourcing experience.

#### *Management Services*

This CSC CloudMail service includes onboarding and management (application management, service levels, backup, threat protection and ongoing 24x7 help desk services).

#### *Optional Migration Services*

CSC migration services for Microsoft Exchange, IBM Lotus Notes and other email systems ensure a smooth migration and mitigate startup productivity risks.

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