FOR CSC, AGILE WORKPLACE BOOSTS PRODUCTIVITY, BENEFITS ENVIRONMENT

As more employees take advantage of remote working possibilities, the physical workplace has a new role to play.

Instead of providing a dedicated desk to every employee, forward-thinking companies focus on empowering employees with a flexible workspace that supports collaboration, performance and innovation.

Enter the Agile Workplace, an approach that leverages the fact that, at most offices today, a substantial number of desks are vacant at any given time. By opening up this space to flexible uses, companies can reduce their overall real estate footprint, which has a positive impact on sustainability efforts and productivity.

THE NEW OFFICE SPACE

CSC implemented the Agile Workplace initiative in 2012 after years of researching flexible workstyles.

Today, fewer than 50 percent of CSC employees work in an office 4 days or more in a typical week. Those employees who do work in their local office enjoy a different kind of physical space.

Instead of a traditional workplace with designated desks, CSC’s Agile Workplace supports a variety of tasks with a variety of workspace activity settings. Office space is zoned for four purposes:

1. Collaboration areas, for meeting both in person and via conferencing technology
2. Focus areas, for concentrating on a specific task in a quiet location
3. Training and learning areas, to stimulate the absorption of knowledge
4. Informal areas, where conversation, collaboration — and coffee — coexist

With no assigned desks, employees are encouraged to work in different spaces for different tasks. This increases cross-team collaboration, focused solo work, learning and socializing, and it increases productivity and innovative thinking.

What makes the Agile Workplace work is CSC MyWorkStyle™, a solution that integrates industry-leading applications and workplace technologies. CSC MyWorkStyle operates across multiple devices, enabling remote working, team collaboration and secure sharing.
**ECODESIGN AT TOUR CARPE DIEM**

The CSC Paris building features:

- A triple-glazed curtain wall, which incorporates sunshades that respond to the solar orientation of each façade
- Innovative grilles that provide natural ventilation to reduce dependence on air conditioning
- A lobby garden watered with captured rainwater
- Toilets that use recycled gray water for flushing

Additional sustainable design strategies include solar water heating, a heat recovery system and high-performance lighting.

The offering provides a combination of communication, collaboration, mobility and social tools tailored for five workstyles: innovators, executives, knowledge workers, process workers and deskless workers.

CSC MyWorkStyle is being successfully rolled out across CSC wherever the Agile Workplace is implemented. To date, CSC has deployed this approach at facilities in Singapore, London, Paris and Sydney, as well as in Austin, Texas; Falls Church, Virginia; Bossier City, Louisiana; and the new hub for the Americas region in Tysons, Virginia.

**PROOF OF CONCEPT**

One CSC location that has benefited greatly from the Agile Workplace approach is Tour Carpe Diem, Paris.

About 2,200 individuals work in the Paris office, but only about 590 employees attend on any given day, with about 60 percent of workspaces used at any given time. When the Agile Workplace was introduced, the required office space decreased by 43 percent and desk utilization increased to more than 90 percent.

The office was also relocated to a building designed to the Platinum standard under the U.S. Green Building Council’s LEED for Core & Shell Rating System, the first of its kind in France.

“Moving from closed offices to a full open workplace, we’ve taken the opportunity to leverage the latest technology available using our service, CSC MyWorkStyle, [which] enables our employees to use mobile, device-independent, secure and collaborative solutions, such as Skype for Business, to optimize their work,” says Pierre Bruno, General Manager, South and West Europe.

The open layout has also improved the level of collaboration between employees. “We consider this move a true differentiator to favor teamwork and innovation as well as attract talent. Our employees now benefit from a great working environment,” says Bruno.

**ANOTHER SUCCESS**

CSC’s hub for the Americas region has also gone through a successful Agile Workplace transformation. In early 2016, following the divestment of the company’s U.S. government services division, CSC moved to a newly constructed building, the first in Tysons, Virginia, designed to achieve LEED Platinum certification.

CSC’s interior fit-out achieves LEED Silver targets, as the workspace features natural light for all workspaces with great views, use of low-emitting materials, as well as systems that provide high air quality and thermal comfort, and support employee well-being and productivity.

As in Paris, this office has unassigned desks, and employees have CSC MyWorkStyle to support movement in the office, as well as remote working options. The office supports many visitors and contractors, in addition to approximately 400 employees, yet only 423 seats have been provided. So far, 460 people at most have been in the office on the same day — more people than seats, which is a goal of the Agile Workplace.
SUPPORTING STAFF WITH SPECIAL PHYSICAL NEEDS

Although most CSC staff members do not have designated desks, CSC’s Agile Workplace standard recognizes that some employees have physical needs that require a more tailored workspace. Employees may request specific chairs, wheelchairs, standing desks or modifications that assist with visual or hearing impairments. CSC MyWorkStyle can incorporate special technologies to enable easier communication and ways of working for these employees.

Desk space utilization has improved by 45 percent at the Tysons location, and the building accommodates a threefold increase in the number of employees housed on each floor when compared to the previous legacy office and cubicle workplace standard.

ENVIRONMENTAL WINS

CSC has set ambitious environmental targets for operations, including reducing energy consumption in facilities by 20 percent by fiscal year 2018 against a 2012 baseline, and cutting carbon emissions by 18 percent over the same period.

By increasing workspace utilization and shrinking the real estate footprint, CSC requires fewer buildings to serve the same number of employees. The environmental benefits include lower amounts of energy needed to light and heat offices, as well as the associated carbon emissions — but they go far beyond this. By avoiding investments in new buildings, which have high environmental costs, such as those incurred through the manufacturing, transporting and disposing of building materials, CSC greatly reduces its impact.

As employees work remotely, they cut back on their commuting time to and from the office, which reduces the environmental effect of travel. A clean-desk policy encourages the use of technology to store and transfer information, cutting back on paper consumption. It also enables unassigned desking, a key feature of the Agile Workplace.

Supported by CSC MyWorkStyle, the Agile Workplace has allowed CSC to achieve cost savings and advance its sustainability agenda while providing a productive, vibrant work environment for employees around the world.

Introducing the Agile Workplace at the Falls Church, Virginia, building increased the number of workspaces per floor by 89 percent, which was maintained when the company’s headquarters moved to Tysons, Virginia.

SUCCESS STORY: AGILE WORKPLACE FOR CSC

Global CSC Headquarters

1775 Tysons Boulevard
Tysons, VA 22102
United States

© 2016 Computer Sciences Corporation. All rights reserved. MD_9594a-17 10/2016