

CLINICAL LEADERSHIP

IMPROVING QUALITY & PATIENT SAFETY

“CSC is a global leader in advancing and improving clinical quality. In the US, Australia, throughout Europe and the Middle East, we share our expertise and help our clients transform healthcare with better information for better decisions”

Dr Robert Wah MD
CSC Vice President and
Global Chief Medical Officer

“CSC is committed to ensuring that clinical leadership is integral to all of our healthcare work. We make sure that the voice of clinicians is heard and understood.

We have an extensive team of richly experienced practitioners, including doctors and nurses as well as healthcare scientists and software safety specialists. Collectively, our clinical team draws on deep knowledge across all care settings. Individually, members maintain registration with recognised professional bodies such as the General Medical Council or the Nursing and Midwifery Council. The team delivers in three main areas: specialist knowledge, informatics, and safety management.

Our NHS clients tell us that this unique clinical capability is a key reason why they decide to partner with us to support them to deliver better, safer care. ”

Dr Paul Shannon, MBChB FRCA MBA, Medical Director CSC UK



Dr Paul Shannon

KNOWLEDGE

The team provides specialist clinical knowledge and experience. It is focused on ensuring CSC solutions and services are clinically effective and safe: from design, through to deployment and service support. There is always a clinical specialist available to provide leadership on customer engagements. And, in the worst case scenario, the clinical capability will be there to assess and advise on any incidents or crisis management.

INFORMATICS

Within our clinical group, there is a highly experienced team of health informaticians. Led by a director of clinical terminology, they focus on the safe and appropriate use of international health terminology and coding systems. These include: Read Codes, International Classification of Diseases, HL7, and SNOMED CT. Additionally, clinical risk assessments are made in compliance with the major international standards.

SAFETY

Our director of clinical safety leads a team of specialists dedicated to clinical safety management. We use an industry standard system that has been independently audited and is fully compliant with all relevant UK and international standards, including NHS ISB 0129. Since 2006, we have produced over 50 safety cases for CSC solutions, all of which have been externally approved. The team rapidly assess and effectively manage any potential issues from live systems.

CONTACT US

For further details on the CSC clinical team, contact Chris Orme, director of clinical governance, on corme@csc.com

For more general information about CSC and its work in healthcare visit www.csc.com/uk





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The mission of CSC is to be a global leader in providing technology enabled business solutions and services.

With the broadest range of capabilities, CSC offers clients the solutions they need to manage complexity, focus on core businesses, collaborate with partners and clients, and improve operations.

CSC makes a special point of understanding its clients and provides experts with real-world experience to work with them. CSC is vendor-independent, delivering solutions that best meet each client's unique requirements.

For 50 years, clients in industries and governments worldwide have trusted CSC with their business process and information systems outsourcing, systems integration and consulting needs.

The company trades on the New York Stock Exchange under the symbol "CSC."