



BUSINESS IMPACT ANALYSIS

DETERMINING AN EFFECTIVE BUSINESS RECOVERY STRATEGY FOR YOUR ORGANIZATION

KEY FEATURES:

- Executive workshops to rapidly determine scope and focus on mission critical services
- Survey to capture all relevant data in a standard and repeatable format
- Categorize and prioritize business processes and applications
- Determine recovery strategies
- A comprehensive report identifying the findings

KEY BENEFITS:

- Document the recovery requirements for your business
- Document a concise understanding of the business impacts over time
- Gain an understanding of your business needs in order to develop a recovery strategy
- Focused outcomes to maximize your mitigation strategies

UNDERSTANDING YOUR BC NEEDS

The failure of any one of your business processes has an impact on your business.

But how do you determine what the impact is? What are the critical components required from a business and IT perspective to maintain that service at an acceptable level? What is the criticality of the business process to the survival of the business, and what other business processes depend on, or are reliant on the effected process? What is the Maximum Tolerable Period of Disruption (MTPD) before your business is permanently and irreparably impacted by the disruption?

CSC's Business Impact Analysis (BIA) service provides the expertise and knowledge to address these issues.

The BIA will determine, for each business unit, the human, infrastructure and technical requirements for a successful recovery. It will identify the criticality of each process within the business unit, the impact over time, as well as the Recovery Time Objective (RTO)* and Recovery Point Objective (RPO)** for each process.

* How quickly must the recovery be achieved?

** How much data loss can be tolerated?

CSC's approach and analysis will determine the business and IT&T requirements and interdependencies of processes and technology. Our experience and knowledge enables us to provide sound and proven recovery solutions specifically tailored for your business.

UNDERSTANDING BUSINESS CRITICALITY

Business Impact Analysis:

- Identify activities that support key products and services
- Determine impacts that result from disruption to these activities
- Determine the MTPD
- Categorize and prioritize critical activities
- Identify internal interdependencies and external dependencies for the organization
- Define and document, with an appropriate method, for determining the impact of a disruption
- Determine that BCM arrangements are in place for outsourced activities
- Determine RTO and RPO for each activity
- Estimate resources and technology requirements required for the resumption of each activity

MORE INFORMATION:

Find out more about the complete CSC Global Cybersecurity Portfolio at www.csc.com/cybersecurity