



DISASTER RECOVERY PLANNING AND TESTING

PLAN TO STAY IN BUSINESS WITH A WRITTEN DISASTER RECOVERY PLAN TESTED ANNUALLY

KEY FEATURES:

- Aligns with industry best practice
- Designed to meet regulatory and compliance needs
- Practical solutions which include a maintenance program
- Flexible and repeatable services
- Large leverage pool
- Continuity of service through the same organization
- Reduce single point sensitivities for planning and execution

KEY BENEFITS:

- True end to end service for IT recovery
- Experience and knowledge gained from conducting over 350 contingency services tests globally per year
- Global reach and consistency of process through a dedicated Global Business Continuity team of over 100 staff
- Practical experience in managing large scale operations and outages

DISASTER RECOVERY PLANS:

Disaster Recovery Plans (DRPs) focus on how to get IT assets recovered in the event of a major technology disruption. These plans need to include step-by-step, detailed technology recovery procedures, team members, their responsibilities as well as all other aspects to ensure a reliable recovery of the systems.

Given the frequency and severity of risks today, including computer viruses, terrorist attacks, and natural disasters, Disaster Recovery Planning has never been more critical. Should a catastrophic event disrupt your business, brand equity as well as revenue could be impacted. Trading partners could sever ties and customers. Many organizations have legal obligations and service level agreements which if broken, could lead to fines or financial penalties.

PLAN TESTING AND MAINTENANCE

Many organizations struggle to maintain their DRPs. This is primarily because the core organizational skill is not disaster recovery. Plans are often developed as a project, and then neglected to become out dated and ineffective.

This service includes:

- A detailed pre-test phase, inclusive of scope, schedule, objectives and execution.
- Test execution phase, where the disaster recovery plan simulation is invoked.
- Recovery procedures and infrastructure verification audit is performed.
- User acceptance testing to ensure that business needs are met.
- Plan maintenance and updates performed at the end of the test.

- All issues are documented and tracked to resolution.
- Detailed test report.

You want to be assured that your DRPs will work, but where does one start? For over 30 years CSC has helped some of the world's largest financial institutions and government agencies to design, implement, and test cost-effective DRPs.

TWO WAYS TO ENSURE RECOVERY:

CSC can provide Disaster Recovery Planning and Testing as a Service. In fact, that is what most of our clients prefer. We utilize our certified Disaster Recovery Planners to scope the work, help implement the solution, write the DRPs, plan and execute the annual testing exercises, and maintain Disaster Recovery Plans. We have over 30 years of experience running DR tests for mainframe computers, midrange systems, Storage Area Networks (SANs), Network Attached Storage (NAS), tape recovery and virtual tape recovery, as well as work area recovery and desktop systems. If it is an IT system, we have the plans and detailed technology recovery procedures to perform the work.

CSC can also provide Disaster Recovery Planning and Testing as a discrete Consulting engagement. We can help to build a disaster recovery and testing program for your own staff to manage and run. We can help train and certify your staff to confidently assume the responsibility of DR Planning and Testing for your organization.

MORE INFORMATION:

Find out more about the complete CSC Global Cybersecurity Portfolio at www.csc.com/cybersecurity