



CSC is rated in the “Leaders” quadrant of the latest Gartner Magic Quadrant report for North American Enterprise Resource Planning (ERP) Service Providers. The report positions external service providers (ESPs) of ERP consulting and systems integration services based on their ability to execute and their completeness of vision.

Competencies:

- 9.0 Certified Consultants
- Supply Chain Management
 - End-to-End Optimization
 - Savings “At Risk”
- Financial Management
 - Grants Management
- Human Capital Management
 - Strategic HCM
 - Process/Policy Review
 - Absence Management
- Business Intelligence
- Technical Architecture and Integration

Capabilities:

- Business Transformation
- Enterprise Process/Systems Optimization
- Shared Services Integration
- Project/Program Management
- Organizational Change
- Upgrades
- Data Architecture
- Environment Hosting
- Remote Application Support

Solutions that Enable Operational Excellence in Healthcare

Healthcare organizations across the country are facing tremendous challenges:

- Staffing Shortages
- Increasing Regulation
- Increasing Costs
- Decreased Reimbursements
- Changing Customer Demographics
- And More

To address these challenges, our Health Services combines extensive strategic and operational capabilities with decades of ERP experience. Our clients have included many of the nation’s most respected hospital systems, academic medical centers, community hospitals, as well as top insurers, pharmaceutical, and medical device companies. Our solutions drive administrative, sourcing, and materials costs down for healthcare organizations to enable the focus and allocation of resources towards the delivery of care. Our results for providers include \$15 billion of annual operating improvements over the past 10 years.

The CSC ERP Advantage

Supporting more than 80 major healthcare organizations around ERP, we apply best practices for the Healthcare industry to accelerate your business results by enabling you to focus your most valuable resources on your core business. We consistently apply more than 45 years of expertise in systems integration, consulting and outsourcing to help you achieve your business goals. Whether that includes expanding into new markets, improving margins, retaining market share, decreasing labor costs or improving efficiencies — our Healthcare ERP solutions enable you to achieve your operational efficiency and growth goals with speed and agility. And because we develop and employ innovative proprietary processes, tools and methodologies, you can immediately recognize higher business value at a measurably lower cost. With our proven end-to-end capabilities for the Healthcare industry, you don’t have to wrestle with multiple providers — we can guide you from strategy to implementation and provide the ongoing support to keep your organization focused on Operational Excellence.

Health Services Contacts

Christopher Chen, PMP

Principal, Enterprise Solutions
Leader
Computer Sciences Corporation
Health Services

Two Ravinia Drive, Suite 1150
Atlanta, Georgia 30346
Cell: 513.290.3634
cchen25@csc.com

About CSC

The mission of CSC is to be a global leader in providing technology enabled business solutions and services.

With the broadest range of capabilities, CSC offers clients the solutions they need to manage complexity, focus on core businesses, collaborate with partners and clients, and improve operations.

CSC makes a special point of understanding its clients and provides experts with real-world experience to work with them. CSC is vendor-independent, delivering solutions that best meet each client's unique requirements.

For 50 years, clients in industries and governments worldwide have trusted CSC with their business process and information systems outsourcing, systems integration and consulting needs.

The company trades on the New York Stock Exchange under the symbol "CSC."

CSC

266 Second Avenue
Waltham, Massachusetts 02451
United States
+1.800.272.0018
www.csc.com

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The CSC Difference

We are the Lawson Business Partner focused on Healthcare solutions. We provide:

- A business process-focused approach. We pioneered the business process-focused ERP implementation. Take full advantage of new application features to drive business advantage — not just technology improvements.
- A comprehensive “end to end” approach. We deliver unique, comprehensive solutions and the services you need to address the issues you face in delivering healthcare. We can provide a full portfolio of services for Healthcare providers including: Strategy, Benchmarking, Clinical IT Consulting, Clinical Operations, Health Informatics, Revenue Cycle, Supply Chain, Infrastructure and Business Process Outsourcing.
- The consulting industry’s most flexible staffing approach. To meet our client needs, we can fully own and manage projects or augment the staff of client teams managed by our clients — all delivered with either onsite or remote consultants. We provide the right resources and solutions to meet your unique needs.
- The option to utilize off-shore teams managed thru our strong management office. Our U.S.-based management office can manage, audit, and communicate with off-shore teams to provide resource cost savings while mitigating all off shore management issues from our clients.

The CSC Approach

Client-Focused — We make a special point of understanding its clients and delivers solutions that best meet their unique needs.

Experienced — Most of our workforce joined the company as experienced professionals from other firms and industries. Our ERP professionals have an average of 20 years experience.

Global — We are one of a very few firms that can deliver end-to-end solutions to global clients.

Practical — Our approach to innovation is driven by client need and expressly delivers business impact.

Trusted — Our reputation for performance, flexibility, and for “doing the right thing for clients” is widely recognized.

Why CSC?

- We have an industry leading healthcare practice in Lawson Software® implementations. Our deep experience in providing these services to our healthcare clients has allowed them to optimize their operations and technology investments saving them millions of dollars.
- Our integrated Enterprise Process Redesign and ERP Implementation methodology is highly effective. Our methodology is based on teaming with your leaders to quickly evaluate the current state operation and develop a plan to implement best practices to optimize the Lawson technology and speed the implementation of “quick hit” savings initiatives.
- We have an excellent track record for successful redesign with large and small Lawson implementation projects. Our project teams have considerable experience managing and successfully completing Process Redesign and ERP implementations for many healthcare organizations.

Let us show how we can help you implement, optimize, or upgrade your Lawson systems, improve core business processes, identify key operating changes that can be made, and improve efficiency.

For more information please contact Christopher Chen at 513.290.3634 or via e-mail at cchen25@csc.com.