

SMART SAP[®] HOSTING

Cost-Effective, Rapidly
Provisioned, Highly Available



With guaranteed system availability, rapid response times and more than 4,500 global SAP professionals, we provide the tailored support that you require in a cost-effective, secure and flexible environment.

CSC

FEATURES:

- SAS 70 Type II Certified Data Centers
- On-Demand Utility Infrastructures
- Leveraged and Dedicated Service Delivery Models
- Highly-Skilled SAP Certified Experts
- SAP Basis and Database Services
- Back-up, Data and Disaster Recovery Solutions
- Security and Compliance Services
- Guaranteed Infrastructure and Application SLAs

A MORE EFFICIENT WAY TO WORK

SAP, a mission-critical enterprise resource planning (ERP) business application, enables organizations to optimize business performance by connecting people, information and businesses across networks. However, managing the SAP environment and supporting the underlying technology presents many challenges.

With a steady stream of required technology updates to maintain technical support, gaps in skills that can delay and threaten enterprise operations, and unpredictable support costs that make budgeting difficult – many organizations are engaging alternative resources to host their SAP application environment.

How do you choose the right hosting provider? Do they understand SAP? Do they have the resources, skills and experience to run and maintain your environment efficiently? Do they have robust and resilient data centers? Do they have flexible cost-effective models that can meet your needs? How effective are their security practices? How well do they support your compliance requirements?

SMART SAP[®] HOSTING

Access applications and infrastructures that go live quickly, adapt to changing requirements, and help your business systems deliver expected results. With our combined application consulting, development, hosting and support expertise, we deliver complete SAP packaged application management solutions that are flexible to your business needs.

As a certified global SAP hosting and applications management services partner and a long-term global SAP partner, we have in-depth knowledge of the SAP business suite applications and platforms. We work extensively with clients on SAP implementations and full lifecycle support and, team with SAP to help address critical business issues such as accelerating innovation and improving return on investment.

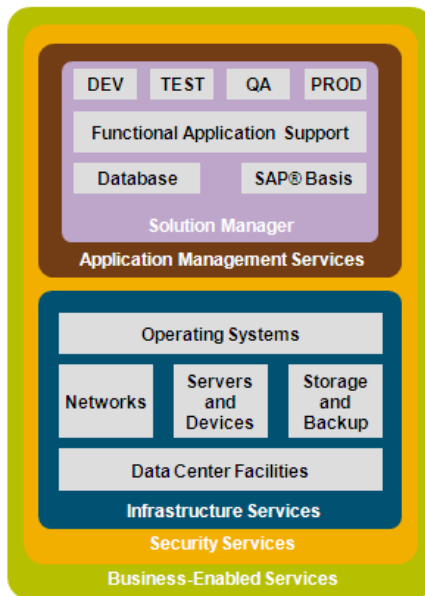
With decades of service excellence; proven capabilities; a team of more than 4,500 highly-skilled SAP experts around the globe; and an integrated service delivery model with scalable, repeatable and reusable components – we help organization maximize business value, enhance operational efficiencies and deliver innovation through their enterprise applications.

With Smart SAP Hosting from CSC, your organization can access applications and infrastructures that go live quickly, adapt to changing requirements, and help business systems deliver expected results.

And to help your business processes run smoothly and reliably, our integrated management of your SAP solutions, is custom-tailored to your specifications and delivered from our cost-effective, secure and flexible environment.

SMARTER SAP[®] HOSTING WITH CSC

As a leading SAP provider worldwide, we combine reliable hosting and applications management services to deliver full lifecycle support of your SAP footprint, whether it's a new install, an upgrade, or a migration from another environment. We have the expertise, experience and best practices to get your SAP application up and running smoothly and quickly in a highly-available, secure and stable environment.



- On-Demand Utility and Virtualized Infrastructure Services**
 Help reduce operating costs and increase flexibility and visibility; without requiring you to invest in an infrastructure that depletes your capital.
- Packaged SAP Application Management Services**
 Cover all the services required to operate your SAP application in a flexible system landscape that addresses both your current needs and future factors.
- In-Depth Security Services**
 Deliver high availability and secure operations of your SAP applications and third-party capabilities in accordance with guaranteed infrastructure and application service-level agreements.
- Comprehensive Enablement and Support Services**
 Run on high-performance systems designed for stable and secure operations and supported through expert advice and services.



SAP[®] Certified
in Application Management Services



HOSTING SERVICES

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THE CSC EXPERIENCE

Experience the cost-competitiveness, speed and intimacy of a traditional hosting provider while benefiting from the depth of resources, breadth of capabilities and inherent security of a global leader in technology-enabled services and solutions.

Helping organizations derive value from their application investments by providing hosting solutions that maximize the reliability of the infrastructure, the availability of the information, and the security and confidentiality of their data.