

REVIEW
'08-'09

CORPORATE RESPONSIBILITY



CSC

"It's not just about Green IT. It's more a matter of defining Green — environmentally friendly, reducing the carbon footprint. Like security, it affects everybody. People are still passionate about it, even in these hard economic times. It's part of most everybody's value system."

John Glowacki
Chief Technology Officer



A message from

Mike Laphen

Chairman, President and CEO



Corporate responsibility (CR) is becoming an essential component of how successful corporations conduct their business. CSC enjoys an enviable reputation of delivering on our commitments, and the pledge we make to CR is no less.

We define CR as realizing our commitment to our shareholders and stakeholders by executing CSC's strategy with a strong underpinning of sustainability. Our global CR reporting and activities are organized into a framework of five areas: Clients, Employees, Environment, Community and Governance.

We enjoy an outstanding reputation as a corporation because we put into practice — every day — the core values and management principles on which we were founded in 1959. We have consistently championed proactive corporate citizenship and fostered participation in the communities where we live, work and play. In this Corporate Responsibility report, we shine a light on some of the many activities that demonstrate our larger commitment to sustainability, social responsibility and global issues.

As a global IT services leader, we serve our clients every day around the world. Our work with these clients presents us with extraordinary opportunities,

not only to help them succeed in the marketplace, but also for them and for us to make a positive impact on the world. It is our duty to ensure that our work contributes to the sustainability of all — of CSC, of our customers and of the world in which we live. Changing markets, changing customer priorities and increased public social awareness afford us unparalleled opportunities to engage with local communities on challenges of global concern.

Living as a good corporate citizen contributes to elevating our brand value. That, in turn, contributes to attracting and retaining the talent we need to remain a global player. And it helps ensure we will have the requisite competencies to compete in the 21st century.

I am proud of the enthusiasm and inventiveness we bring to corporate responsibility. As you read this report, I think you will agree that we who are CSC live our commitment to our fellow global citizens; and in doing so, we make a difference in our world.

Regards,
Mike Laphen

A handwritten signature in black ink, appearing to read 'Mike Laphen'. The signature is fluid and cursive, with a long horizontal stroke extending to the right.



“Corporate responsibility has global relevance and staying power...for the next 50 years.”

Susan Pullin
Vice President
Corporate Responsibility

Corporate Responsibility

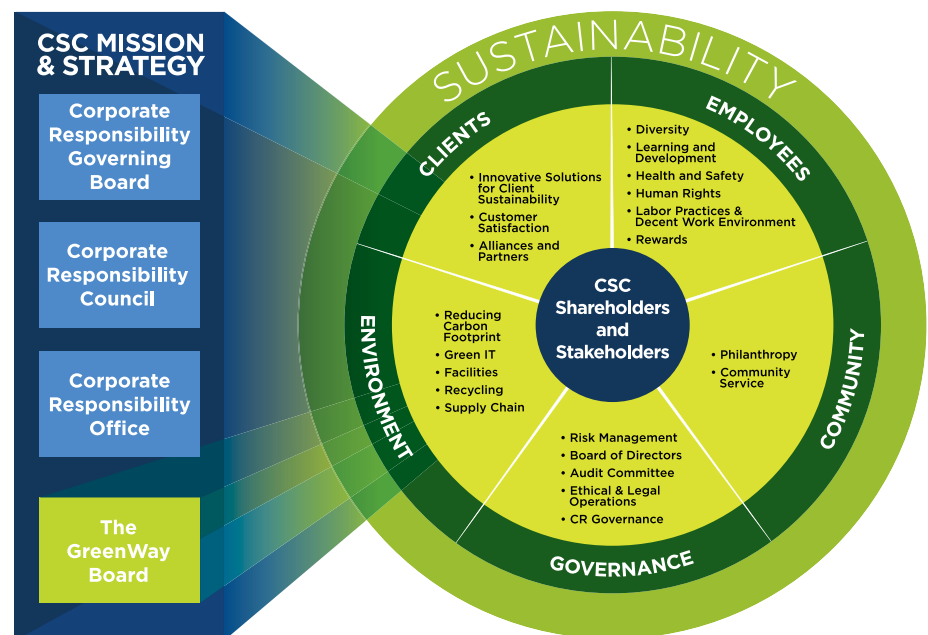
CSC commits to global citizenship by ensuring a sustainable environment for future generations. Our Office of Corporate Responsibility (CR) manages our efforts globally around a defined framework, built on fair and ethical business practices.

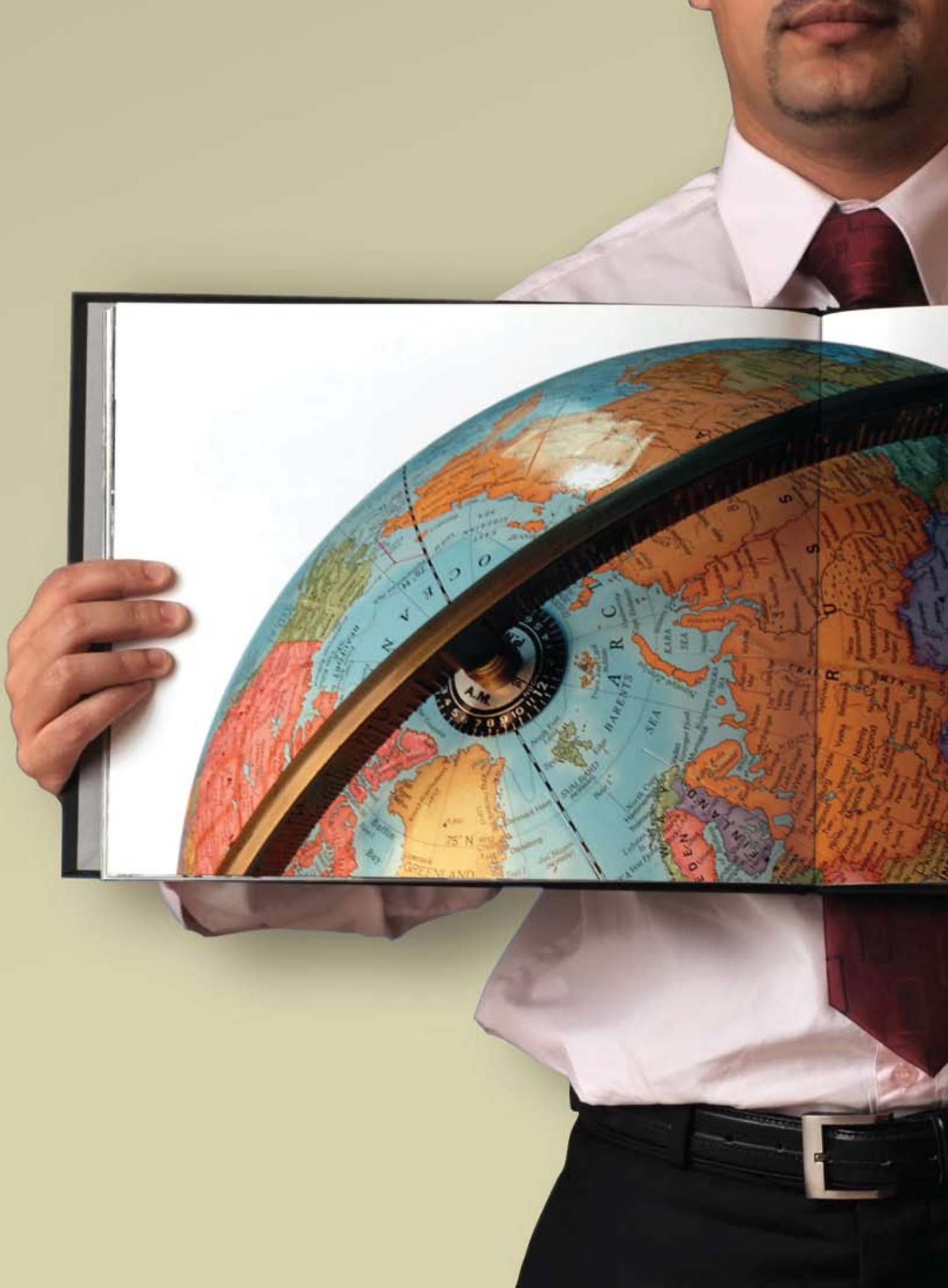
Our commitment embraces all aspects of our business — delivering superior services to our customers, increasing shareholder value, providing an unsurpassed working environment, optimizing finite resources, lowering operating costs and minimizing our environmental impact through Green initiatives. And, since our employees make us who we are, we strongly support their continued learning and development.

Representatives from each CSC operating unit make up our Corporate Responsibility Council. The Council meets monthly to manage our daily activities and report on the stakeholder engagement across CSC.

We define our CR approach using five focus areas: clients, employees, community, governance and environment.

The senior executives who comprise our Corporate Responsibility Governing Board meet periodically to lead our Corporate Responsibility program. The Board defines the strategy and management policy on corporate responsibility.





Our Clients

We operate in more than 80 countries, with a responsibility to positively influence how our clients, our alliance partners and our suppliers carry out their business and affect our world. As an active member of government, business and trade organizations worldwide, CSC encourages our collaborators to conduct their business sustainably, without ever losing sight of their business imperatives.

We have a coveted reputation in the industry for customer intimacy and continually strive to ensure that our solutions and services contribute to their sustainability.

Our Supply Chain

In our sustainable approach to business, we encourage our supply chain partners to adhere to the same rigorous Green standards we impose upon ourselves. Each new supplier is evaluated by our Corporate Environmental and Health Management Department, while existing suppliers undergo regular audits to confirm ongoing compliance with all statutory requirements.

Our approach to Green supply chain management includes a blueprint that addresses critical environmental issues, resulting in improved performance and sustainability, competitive advantage and increased profits for both our clients and ourselves.

Our Alliances

Business success is built upon robust relationships. Through CSC's Global Alliances Program, we bring strength, expertise and consistency to our relationships with 100 of the world's leading business and technology companies. Combining CSC's thought leadership with our partners' know-how, our Global Alliances

Program helps us offer our clients innovative technologies and methodologies. A few of our alliance partners are IBM, Oracle, SAP, Siemens, Sun Microsystems and Xerox.

Green Solutions

As one of the world's leading technology service providers, CSC has always been at the forefront of analyzing and improving our clients' information technology performance. Through innovative Green IT offerings, we reduce our clients' carbon footprints and energy consumption, which enhances their business case and ensures their long-term sustainability.

Customer Satisfaction

To develop a closer relationship with our customers, we evaluate customer satisfaction on a regular basis with a formal audit that measures how well we're delivering services to support their needs. CSC account teams and their customers meet regularly to discuss successes, opportunities for improvements and progress on previous issues. The results are used to understand customer perceptions, identify opportunities for improvement and collect ideas for future offerings.





“Employees want to belong to a socially responsible company that they feel good about and take pride in. There is incredible longevity here — people feel a real sense of loyalty. Which springs from the desire to do a good job, help clients and make a real difference.”

Gus Siekierka
Vice President, Human Resources

Investing in Our Employees

We're nothing without our people. So we make it our business to provide for their health, welfare and professional growth.

We promote tolerance based on age, sexual orientation, race, gender and faith, with an emphasis on understanding the local culture. Learning is a life- and career-long endeavor, which we support in numerous ways focusing on leadership and diversity.

- CSC's Leading Edge Forum (LEF) provides several employee-focused programs, highlighting extraordinary innovation by our workforce.
 - The Chairman's Award for Excellence honors both individuals and teams who have solved critical challenges and achieved dramatic business results for our clients.
 - Our Grants Program is aimed at stimulating technology thought leadership, giving employees the opportunity to explore a technology topic or solution that is gaining momentum in the market but does not yet have broad exposure within CSC.
 - The CSC Papers Program — available to the public, our clients and CSC colleagues — recognizes employees' outstanding published and unpublished works of research, experiences or opinions.
 - Our Leadership Academy provides more than 16,000 managers/team leaders and 4,000 senior leaders the opportunity to improve their management and leadership capabilities.
 - The CSC Merit Scholarship and CSC Achievement Scholarship programs provide undergraduate scholarships for academically talented, college-bound children of CSC employees. Since 1981, CSC has donated more than \$1 million
- in scholarship grants to more than 200 high school students through the programs.
- CSC's Educational Assistance Program is one of several ways regular, full-time employees can gain additional skills and knowledge to enhance job performance. Through one of the industry's most generous employer-provided tuition assistance programs, CSC employees may apply for reimbursement for coursework in pursuit of a degree at an accredited institution, as well as for certification examinations or professional designations.
 - CSC received a Best Practice Award in Learning Technology and an Exemplary Practice Award in Marketing at the 10th Annual Corporate University Xchange Awards for Excellence and Innovation in Corporate Learning.
 - We donated to the World Wildlife Fund in honor of 1,000 Giraffe Awards presented to CSC employees who stuck their necks out, exemplifying the tenets of Project Accelerate, our 5-year growth initiative: being strategic, proactive, collaborative and optimistic.
 - In 2008, our employees received more than 2 million hours of training.
 - Our Global Diversity Council aims to drive behavior and culture change by incorporating diversity initiatives into our strategic business plans.
 - Our country-specific cultural toolkit teaches employees about coworkers' cultures and offers support when they travel to another country. The toolkit can also assess individual cultural preferences, comparing and contrasting one profile with other individual, team and national profiles.
- For our non-English-speaking employees, we offer CSC GlobalEnglish and the GlobalEnglish Family & Spouse Program. This Web-based program contains 1,000-plus hours of business English content, through which CSC employees and family members can improve their speaking, listening and writing skills. Currently, about 1,000 international employees are participating.



In October 2008, the American Society for Training & Development (ASTD) honored CSC with a "BEST Award," recognizing our global learning and development community for developing innovative

solutions designed to support new talent needs emerging from Project Accelerate. Applications were assessed by members of the BEST Awards advisory committee, a group of experts in the learning and performance field.

"CSC has been on the leading edge of technology-enabled learning solutions for 2 decades. We have a collaborative culture, where employees have numerous options for both formal and informal learning. They may choose to participate in hundreds of communities of practice, ranging from Project Management to Women in Leadership, and can access performance support tools like digitized books, online mentors or certification preparatory courses."

Holly Huntley
Global Chief Learning Officer



“The possibilities of CSC working in philanthropy are powerful, as demonstrated recently by our contribution to the Fisher House. CSC employees stepped up to the challenge and collectively surpassed our own corporate contribution. The passion of our people and the power of our team spirit are embedded in CSC’s identity.”

Jim Sheaffer
President, North American
Public Sector

We Take **Pride** in Our Local Communities

Worldwide, CSC invests in local communities, volunteering our time and talent. From the United States to the UK, from Bulgaria to South Africa, from India to Vietnam, our employees commit to local charities and organizations, giving of their time and talents with the same dedication that they bring to their clients.

Here are a few of our stories from around the world.

United States

Fisher House/CharityWorks

Partnering with CharityWorks and the Fisher House Foundation, CSC employees raised funds to build a Fisher House “comfort home” on the grounds of the U.S. Department of Veterans Affairs Medical Center in Washington, DC. The home will provide a supportive environment for families of military service members and veterans, allowing them to stay close to loved ones undergoing treatment for illness, disease or injuries.



Best Buddies International

A corporate sponsor, CSC helps to enhance the lives of those with intellectual disabilities.

Founded by Anthony Kennedy Shriver in 1989, Best Buddies International is a global nonprofit with six formal programs — Best Buddies Middle Schools, High Schools, Colleges, Citizens, e-Buddies and Jobs.

American Red Cross

A lead sponsor of the 2008 Fire and Ice Ball, we helped salute the U.S. armed forces and families in recognition of their service.

Europe

In Europe, CSC Charity Champions acts as a central fund for the provision of resources to a wide range of worthwhile causes. And, through Give as You Earn, employees may pay any amount into the charity of their choice, tax free.

Australia

Every 3 years, CSC employees in Australia vote on specific charities to support with corporate and individual donations, as well as volunteer time. Cancer Council and Beyond Blue have been selected for 2008–2011.

India

Under the guidance of a formal Social Services Committee, CSC India has adopted three villages to help improve the residents' quality of life. Along with providing financial aid, CSC employees visit the villages weekly, establishing schools with teachers, books, uniforms and warm clothing as well as solutions for other basic needs like clean drinking water supply. CSC India also uses IT as an instrument for social development and computer literacy and allows employees to take a 6-month social service sabbatical, during which gross salary continues at 50 percent. For these efforts, CSC is consistently ranked at the top of the Great Place to Work Institute's survey results, published in *The Economic Times*.

Africa

CSC supports the Life Cycling Academy and its Velokhaya campaign to raise funds and advance its efforts to build a world-class youth development and cycling training facility in South Africa's Khayalitsha community.





Teaming with 1E, a global Windows Management software and services company, CSC is implementing a power-reduction strategy to cut costs, conserve energy and reduce the carbon footprint of CSC's desktop infrastructure. By using 1E's Night Watchman software to automatically and safely power down more than 25,000 desktop computers during non-work hours, we expect to save more than 25 million kW hours of electricity a year and eliminate 23,000 tons of CO₂ emissions — equivalent to removing 4,600 cars from the road.

"Our commitment to sustainability begins with employee security, health, safety and environmental protection. We conduct periodic audits as a means of checks and balances. We are reducing energy consumption and our space requirements, and implementing recycling programs — all key elements of our commitment to corporate responsibility."

Terry Bilbo
Vice President for Corporate
Administrative Services

Ensuring a Sustainable Environment

Governance — The GreenWay Board

In October 2008, CSC ran an online event to solicit input for our Green strategy. Based on feedback from that event, the GreenWay Board was created to develop mechanisms for transparency and communication while supporting CSC's Green agenda.

Our commitment to sustainability includes ensuring high standards of employee health and safety and environmental protection, all of which are formally addressed in our Management Policy Statement. CSC's dedicated Corporate Environmental and Health Management Department was specifically established to ensure that environmental, health and safety, and sustainability goals are set; priorities are met; and effective policy is championed from our Corporate Office. The department conducts periodic audits at CSC facilities and operations to ensure health, safety and environmental management compliance.

CSC's global environmental and sustainability program focuses on energy reduction, waste reduction and recycling and employee travel reduction.

Our efforts span the continuum of thought leadership to action. CSC's Leading Edge Forum recently completed a comprehensive study tour entitled "The Consumerization of Enterprise IT — Choices and Risks in Moving to the Cloud." To access insights from the tour, visit http://lef.csc.com/events/event_detail.aspx?id=5976.

On the action side, our major data centers in the UK and Australia have been awarded ISO 14001 certification, and our remaining data centers around the globe are on their way. We're applying these internal best practices to our work with The Green Grid, a global consortium dedicated to developing and promoting energy efficiency

for data centers and information service delivery. Along with other members of The Green Grid, CSC is developing standards to measure data center efficiency, including the facility itself as well as the IT equipment. CSC is committed to a forward-directed and fully integrated business process that includes achieving social goals. A sustainable environment is a key area of concern for CSC and our customers. It's also good business.

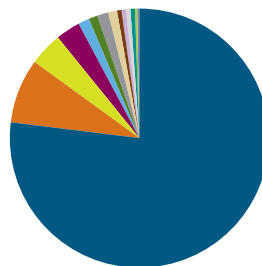
Energy and Carbon Reduction Targets

CSC is committed to reducing overall facility energy usage by 30 percent (per 2008 cost baselines). CSC UK is reducing carbon emissions by 20 percent over 3 years, against a baseline of 2007, and is anticipating a 10 percent reduction for 2009 and 2010, with 5 percent in each of the following years. CSC Australia's target for 2010 is to reduce its per-person CO₂-equivalent emissions by 25 percent from 2007 levels.

We are also working to reduce emissions from IT equipment and facilities, such as servers and data centers, that we use to support our customers. Measures to reduce our internal energy consumption include:

- Power savers — reducing electricity consumption by 11 percent
- Mobile phone recycling facilities
- Document recycling bins — saving approximately 3,500 trees annually
- Third-party recycling/disposal of old IT assets — reducing landfill

UK Carbon Emissions (tons CO₂)



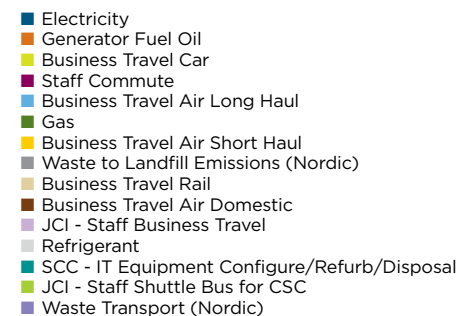
We are committed to and recognized for our leadership in Green IT:

- Board-level member of the Climate Savers Computing Initiative, a nonprofit organization formed to reduce the energy consumption of computers
- IDG *Computerworld's* list of top Green IT vendors
- The Uptime Institute's 2009 Global Green 100, in recognition of our board-level policy and governance commitment to increasing energy efficiency and reducing the carbon footprint of our enterprise IT and data center operations

We also recognize that IT has significant responsibilities beyond the data center and are reviewing the impact of other CSC business activities that affect our environment, such as:

- Business travel
- Company-owned vehicles
- Indirect offsite combustion of fuels, e.g., procured resources, electricity, materials and employee commuting
- Upstream emissions caused by suppliers
- Downstream emissions created by an organization's products or activities during their life cycle
- IT servers for internal business operations
- Electricity consumption at CSC offices

In April 2007, CSC UK began buying only renewable electricity for the UK property portfolio and, as mentioned, has achieved ISO 14001 certification of



Ensuring a Sustainable Environment (Continued)

CSC's Sevenoaks Data Center in the UK has been designed using the latest energy-saving technologies:

- Computer rooms are divided into low-density 1,000 w/sqm and high-density 10,000 w/sqm areas.
- Equipment racks are laid out in hot and cold aisles, improving air flow and cooling management.
- Computer room cooling units cycle to meet the heat load within the room.
- All chilled water pumps change speed to meet the varying cooling demands of the in-room air handling units.
- Because of the high chilled water temperature, "free cooling" can be used to reduce water temperatures. This uses ambient air whenever below 9°C to cool the water, ensuring the refrigeration compressors only operate for 70 percent of the year.
- To address high heat loads produced by blade technology, APC cubes have been deployed to contain hot air.

data centers and facilities. In January 2008, CSC joined the Carbon Trust to undertake a formal Carbon Management Program. The UK baseline footprint, identified as 70,457 tons of CO₂ per year, includes energy, waste and transport.

All of our UK sites, including data centers, are now using cogeneration (combined heat and power), which we are looking into using elsewhere around the globe.

CSC Australia conducts an electricity competition among its locations to see who can reduce their electricity consumption the most, with the winner rewarded annually. This initiative has already tracked month-to-month improvements in consumption. New facilities have a minimum 4 Star (Green Star Certified) Rating.

Refuse Management

CSC is actively pursuing efficient refuse management, with active reduce, reuse and recycle programs and targets. Currently, we're focusing on redundant IT equipment, office furniture, paper, cardboard, packaging, cups, light tubes, oils, toner and printer cartridges, with recycling targets improving every year.

Reuse and Recycling IT Equipment

CSC has a longstanding recycling program to separate and process electronic recyclables from general landfill waste. And we're careful to ensure that used IT equipment causes the least possible environmental impact, with all of it put through compliant data security and destruction processes, prior to disposition. Many of CSC's global IT disposal companies are fully certified to ISO 9001, ISO 14001 and OHSAS 18001.

In North America, CSC computers, monitors and hard drives are sent to Intechra's "Big Blue," a two-story recycling machine that shreds and then separates materials into ferrous (iron) metals, non-ferrous metals, plastics, steel and leaded glass. These pieces are then sent to smelters or extruders. More than 34 tons of copper cable have been recycled.

In Europe, CSC EMEA complies with the Waste Electrical and Electronic Equipment Regulations 2006 (as amended), as all IT equipment and peripherals are refurbished and resold or recycled under our disposal contract. Any equipment that has to be disposed of is broken down into its separate components, which are recycled. Equipment is collected from CSC by our third-party disposal company and — if suitable — is sold for reuse. If not, it goes through an environmentally friendly disposal process.

Business Travel and Commuting

Business travel and commuting is one of the environmental aspects identified under the ISO 14001 EMS and as part of our carbon management program. Over the past year, we have deployed life-size, high-definition videoconferencing technology at 17 key locations globally, including Falls Church, Aldershot, Newark, Singapore, Tokyo, Kuala Lumpur, Sydney, Copenhagen and Chennai, with further deployments planned through 2009. This service helps reduce corporate travel, while still enabling employees to meet "face to face."

We're also addressing emissions resulting from business travel, staff commuting between work and home and the waste disposal process, including the transport of waste to recycling stations or landfill sites and landfill gas emissions. In the UK, CSC is undertaking a program called "FlexAbility," with the dual purpose of using office space more effectively and fostering a culture of collaboration. Benefits of offering staff a new, dynamic way of working more flexibly — through videoconferencing, flexible desk use and an extension of Wi-Fi services in community spaces — will include:

- Relief from high fuel costs and travel time
- Retention of employees because they are happier, healthier and less stressed
- Increased productivity and reduction of our carbon footprint



Responsible Governance

At the end of 2008, CSC Chairman, President and CEO Mike Laphen sponsored an online risk management idea-gathering activity for senior leaders. Using an innovative online collaboration tool, senior leaders brainstormed in order to identify potential areas of risk – and then explore their scope and impact. Through this event, CSC conducted a broad, secure and confidential technology-enabled conversation about executive management issues of importance and sensitivity.

“Corporate responsibility is one common bond all CSC employees share across the globe – from the highest standards of ethical conduct to proactive environmental commitments and societal improvements. This is just another way we deliver on our commitments to our communities and to our stakeholders. I look at it as an important strategic aspect to what we do that simply makes good business sense. It’s not just rhetoric; it’s reality.”

Randy Phillips
Vice President and
Chief Development Officer

Since 1959, CSC has operated a well-structured organization responsible for the company’s economic, environmental and social performance in compliance with the laws of the countries in which we do business. From the dawn of the Space Age to the spread of technology and computing throughout business organizations, CSC has been there.

As we transformed ourselves from a small government contractor to a global commercial and government technology provider, our underlying organizational structure has transformed itself to meet new, more complex demands. And from the dot-com bust to the current economic challenges, CSC continues to be a well-run organization, guided by our ethics and principles of sound management, transparent operations and ethical employees and practices.

CSC’s Board of Directors and its committees continually review performance and compliance. The Board adopted a Code of Ethics and Standards of Conduct for all CSC employees and subsidiaries, along with an additional Code of Ethics specifically for our CEO, CFO and CAO. As we target even higher levels of achievement, we will continue to require ethical conduct in all our business relationships. Anything less is unacceptable.

Additional corporate governance information is available at <http://www.csc.com/governance>, including:

- Board of Directors membership
- Board committees
- Director compensation
- Executive compensation
- Codes of Ethics
- Corporate Governance Guidelines

Our Management Principles

CSC’s mission is to be a global leader in providing technology-enabled business solutions and services. This demands that we make an absolute commitment to excellence in our performance.

We will achieve our mission by observing these principles:

- We commit to client satisfaction as our most important business objective.
- We recognize that CSC’s accomplishments are the work of the people who comprise CSC. We will encourage initiative, recognize individual contribution, treat each person with respect and fairness, and afford ample opportunity for professional growth.
- We require the highest standards of professionalism and technical competence from our people.
- We will maintain the highest standards of ethics and business conduct and operate at all times within the laws of all countries in which we do business.
- We will proactively pursue new business opportunities, and commit to success in each undertaking.
- Our success as a company requires that we achieve financial performance consistent with these principles and commensurate with a leadership position in our industry.



BUSINESS SOLUTIONS
TECHNOLOGY
OUTSOURCING

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About CSC

The mission of CSC is to be a global leader in providing technology-enabled business solutions and services.

With the broadest range of capabilities, CSC offers clients the solutions they need to manage complexity, focus on core businesses, collaborate with partners and clients and improve operations.

CSC makes a special point of understanding its clients and provides experts with real-world experience to work with them. CSC is vendor independent, delivering solutions that best meet each client's unique requirements.

For 50 years, clients in industries and governments worldwide have trusted CSC with their business process and information systems outsourcing, systems integration and consulting needs.

The company trades on the New York Stock Exchange under the symbol "CSC."

