



QUALITY IN ALL THINGS

- ISO 9001:2000
- PCMM Level 5
- SEI—CMMi L3 across all global delivery centers worldwide
- SEI-CMMi L5
- SEI—CMM L5
- ISO 20000 (based heavily on ITIL®)
- ISO/IEC 27001:2005 (similar to BS7799)
- Six Sigma
- Total Quality Management
- “Any time” Audits

About CSC

The mission of CSC is to be a global leader in providing technology-enabled business solutions and services. With the broadest range of capabilities, CSC offers clients the solutions they need to manage complexity, focus on core businesses, collaborate with partners and clients, and improve operations.

CSC makes a special point of understanding its clients and provides experts with real-world experience to work with them. CSC is vendor-independent, delivering solutions that best meet each client’s unique requirements.

For 50 years, clients in industries and governments worldwide have trusted CSC with their business process and information systems outsourcing, systems integration and consulting needs. The company trades on the New York Stock Exchange under the symbol “CSC.”

For more information, visit the company’s Web site at www.csc.com.

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FACT SHEET CSC INDIA



VERTICAL PRESENCE

- Public Sector
- Healthcare
- Manufacturing
- Financial Services
- Technology & Consumer
- Chemical, Energy & Natural Resources

SERVICE PORTFOLIO

We work as partners with clients to deliver the most effective IT and business solutions in the areas of:

APPLICATION SERVICES

APPLICATION DEVELOPMENT & MAINTENANCE

Application Development, Application Maintenance, Production Support / Help-desk, Product / IP led Development & Maintenance

ENTERPRISE SOLUTIONS

ERP-SAP, ERP-Oracle, PeopleSoft, JDE

TECHNOLOGY SERVICES

Business Intelligence / Data warehousing, Integration Services, SOA, Analytics

INDEPENDENT TESTING AND VALIDATION SERVICES

Test Consulting, Functional & Non-functional Testing, Test Automation, Shared/Specialized Validation, Test Management under traditional, CoE, Industrialized & Cloud based models

COMPETENCY MANAGEMENT & CONSULTING

Portfolio Governance, Portfolio Assessment, Software Engineering, Development Process Consulting

IT INFRASTRUCTURE SERVICES

COMPUTING

Servers, Databases, Storage & Backup, File & Print Servers

NETWORK

LAN, WAN, Remote Access Services, VoIP devices

END-USER

Collaborative, Desktops, Laptops, Middle Tier Apps

SECURITY

Operations, Surveillance, Compliance

KEY FUNCTIONS (Across all the above services)

- Pro-active monitoring & management
- Asset management, Patch management
- Project Control & Transformations, Change management
- Level 2 and 3 Support & management
- Process compliance Audits & Reviews
- Implementation / Migration support

BUSINESS PROCESS OUTSOURCING (BPO)

INDUSTRY ORIENTED BPO

- Insurance, Healthcare and Banking domains
- Data Entry & Transaction Processing (Forms, Policies)
- Claims and Policy Management
- Image and Document Management
- Print and Mail Room

IT-ENABLED SERVICES

- Call Center Support
- CRM Support
- Marketing Support
- Human Resources
- Finance and Accounting

KNOWLEDGE PROCESS OUTSOURCING

- Financial Analysis and Accounting
- Research
- Data Mining and Statistical Analysis

ENABLING TECHNOLOGY OUTSOURCING

Commercially available or Custom-built solution, owned, maintained and used by the BPO/KPO provider

India is the prime offshore location in CSC's global delivery network. It is globally-integrated with onshore/near-shore centers and has been delivering to some of the top global clients of CSC for two decades now. With successful track record of delivery, CSC in India has the scale, experience and maturity to respond to our clients' unique challenges and opportunities. CSC's wide and deep domain expertise, combined with the legacy of globally acknowledged and robust delivery systems, strongly positions the India delivery center to provide customized and optimized solutions for all industries.

India is an important and strategic market for CSC in the numerous business opportunities the country presents. With a backing of a rich and vast experience in mission-critical delivery across the world, CSC brings a complete spectrum of leading edge industry relevant business solutions and services to the India market spanning Applications, Infrastructure, Consulting and Systems Integration. CSC's technology independence coupled with its strategic global alliance network, makes it the partner of choice for India based customers.

CSC IN INDIA

- delivering services from India since 1991
- largest global delivery center of CSC
- operates out of state-of-the-art facilities across seven locations in India: Chennai, Noida, Hyderabad, Bangalore, Mumbai, Vadodara and Indore
- purpose built organization with an ever increasing talent base of approximately 24,000 professionals based in India and other geographies
- seamlessly integrated with proven global processes, tools and methodologies
- has a full fledged Office of Innovation, the first and one of only three such centers outside the U.S
- backed by more than 50 years of IT services track record of CSC
- global reach in more than 90 countries with immediate access to 98,000 strong professionals worldwide

RECENT AWARDS & RECOGNITIONS

- Ranked No. 14 in NASSCOM Top 20 IT-BPO Employers in India FY 2011
- Ranked No. 29 in Dataquest's annual 'DQ Top 20' in FY 2011
- Winner of the DSCI Excellence Award 2011 for Raising Security Awareness
- Named to the 2011 Global Services 100 List
- Ranked No. 10 in NASSCOM TOP 20 IT software and service exporters list
- Ranked No.1 in IT Software - Best Workplaces in Rank Order
- Winner of Best Exporter Award from an Indian State Government
- Honored with National Women of Color STEM Awards. Out of 28, 4 CSC in India employees have been acknowledged in Technology Rising Stars category
- DQ Top 20 Women across Indian IT Industry has named 3 women of CSC in India - Dataquest