

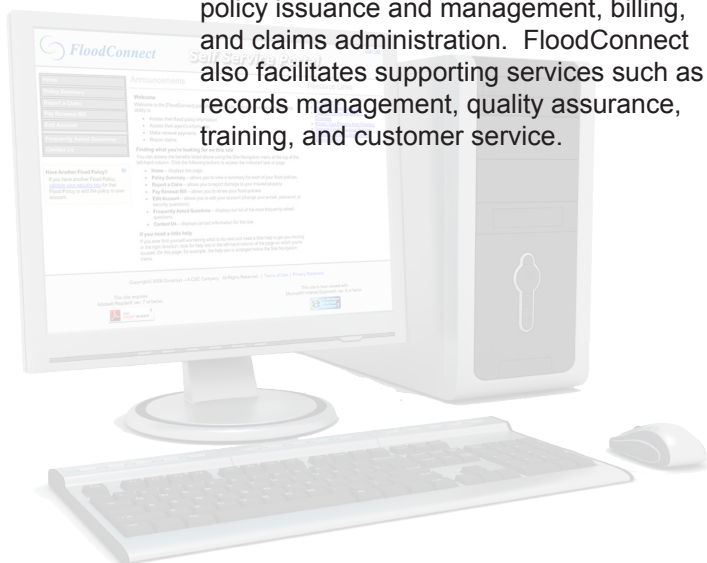
ENABLING TECHNOLOGY FLOODCONNECT

CSC

THE SERVICE

Congress established the National Flood Insurance Program (NFIP) to address the need for flood insurance protection for home and business owners, and to lessen the devastating consequences of flooding through mitigation and floodplain management. FEMA's Write Your Own Program, a component of the NFIP, is a cooperative effort between the federal government and the property and casualty insurance industry that allows insurance companies to issue federally backed flood insurance.

CSC provides a wide array of services to the flood insurance industry, from offering its premier flood insurance processing application, FloodConnect, as a hosted application, to providing complete insurance Business Processing that includes application capture, rating and quoting, policy issuance and management, billing, and claims administration. FloodConnect also facilitates supporting services such as records management, quality assurance, training, and customer service.



THE PROCESS

In order to bring the FloodConnect system to market, CSC partnered with a large insurance carrier to develop the system requirements and design and construct the application.

Tasks included:

- Business knowledge process consulting
- JAD session facilitation
- Software design and construction
- Quality assurance testing
- Legacy data conversion
- Implementation/installation services
- System and data hosting
- Training and help desk support
- Statistical reporting to the Flood Insurance Government Bureau

THE ENABLING TECHNOLOGY

CSC originally developed the FloodConnect system using Microsoft® Visual Basic® as the primary language. It has since evolved into a full-featured, function-rich flood insurance management system that uses the latest Oracle® technologies and is a Microsoft® .NET-connected application. The system features a secure, web-based user interface for processing agent requests and a client/server solution used by home office personnel for processing flood business.

The U.S. Government's General Accounting Office (GAO), in its review of CSC Covansys' services, found our enabling technology (FloodConnect) to be technologically superior to the competition, allowing for ease of support and the ability to readily incorporate new technologies as they become available.

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The GAO specifically focused on the reusable components of the system and the complete integration of all modules, including claims and accounting. Real-time, online access to reports and information was also mentioned favorably in the report.

FloodConnect functional highlights include:

- Rating engine for all flood insurance policy types
- Electronic application submission
- Policy administration
- Claims examination and management
- Fully integrated financial and accounting systems
- Extensive management and agency reporting
- Statistical and financial reporting
- Online document imaging
- Built-in workflow
- Automatic flood zone determination
- Address scrubbing and standardization

FloodConnect is written in Visual Basic.NET®. It runs on top of a web server farm and database computing grid that provides a fault tolerant, scalable, highly available set of services for our customers.

FloodConnect leverages the following supporting technologies:

- Oracle 10g for the database grid
- The Microsoft .NET Framework and Windows® server farms to service web requests
- F5 BigIP load balanced servers for arbitrating and assigning incoming web requests
- Citrix® technology for distributing client/server application components
- EMC® CLARiiON® CX500 Storage Area Network for housing all data
- High-speed Internet connectivity
- Warm-site disaster recovery technology

ABOUT CSC

CSC is a leading information technology (IT) services company. CSC's mission is to be a global leader in providing technology-enabled business solutions and services.

With approximately 90,000 employees, CSC provides innovative solutions for customers around the world by applying leading technologies and CSC's own advanced capabilities. These include systems design and integration; IT and business process outsourcing; applications software development; Web and application hosting; and management consulting. Headquartered in Falls Church, Va., CSC reported revenue of \$16.5 billion for the 12 months ended March 28, 2008.

For more information, visit the company's Web site at www.csc.com.

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