

CSC

INSURANCE PROCESSING FOR PROGRAM WRITERS

AT A GLANCE

- Support Growth Initiatives
- Shorten Time to Market
- Focus on Your Core Business
- Improve Service to Program Administrators and Agents

“As a managing general underwriter, efficiency is critical. Our carrier partner and CSC have provided the technology to make us successful in a challenging market.”

Principal, National Managing General Underwriter

“CSC’s BPO services, systems and industry expertise helped us respond to a significant growth opportunity and bring it to market in record time.”

Senior Vice President, Commercial Systems

“CSC’s BPO services have allowed our company to focus on delivering exceptional service and world-class risk transfer capabilities to our clients.”

Senior Vice President, Commercial Insurance

Support Growth Initiatives and Modernization

CSC is one of the world’s leading providers of insurance outsourcing services. We help you seize growth opportunities and quickly introduce new products and technology.

We support property and casualty carriers as well as MGAs looking for a winning combination of software and industry expertise. With CSC’s support, you can capitalize on market opportunities, grow your business and make it easier to do business with your company.

Leverage Our P&C Insurance Outsourcing Focus

CSC’s property and casualty outsourcing services are built on more than 20 years of insurance business process experience. We support our clients with the most advanced end-to-end insurance administration software on the market and the industry’s leading Web portal, used by more than 50,000 program administrators and agents. CSC’s Agency Link software is fully customizable to your look and feel and business requirements. And we can ensure that you will stay current with ISO CPP rates and forms in all 50 states.

Our insurance and outsourcing professionals are ready to focus their insurance and technical expertise on your business. We draw upon highly skilled resources at our two primary P&C BPO service centers in Blythewood, South Carolina, and Sarasota, Florida, as well as support services in India. Our dedicated BPO employees have an average tenure of more than 10 years. Many have 20 years of project management experience, and more than one-third of our employees hold insurance designations. We continually invest in employee training and Six Sigma process improvement.

You can use our existing infrastructure, scalability and expert staff to get to market quickly and focus on your core business: launching new insurance products, managing underwriting risk and seeking new business opportunities. With more than 3 million policies in our service center, our P&C outsourcing operations manage more policies than any other outsourcing provider – while meeting 99.9 percent of our service level agreements.

See what other customers have achieved with CSC:

- New workers’ compensation program launched in 50 states in 120 days
- Written premium increased by 50 percent, with no increase in staff
- New CPP program introduced in more than 30 states within 12 months
- More than 80,000 property policies assumed in 90 days.

Choose from a Full Range of Outsourcing Services

CSC provides a fully automated commercial and personal lines processing platform branded to your specifications and available to your program partners with full life cycle capabilities including rate, quote, issue, renew, endorse and more. Options to augment the back office with data entry, billing, print and mail, and compliance functions are easily added. This live, in-production platform is quickly deployed for your programs.

Our policy administration outsourcing services include:

- Automated, end-to-end policy administration
- Internet rate, quote, bind and self-service for program administrators
- Compliance support
- Customer service.

P&C insurers across 40 lines of business, including commercial, specialty, workers' compensation, flood, and personal lines, tailor CSC's BPO services to meet many different business objectives:

- Starting a new company or business unit
- Entering a new market
- Introducing a new product
- Consolidating systems through mergers and acquisitions.

Discover new ways to support your company's growth agenda and quickly introduce new products and technology. CSC's BPO services can provide a low-risk approach to transforming your operations and improving your bottom line.

To learn more about CSC's business process outsourcing services for P&C insurers, call 800.345.7672 or send an e-mail to inforequests@csc.com.

About CSC

The mission of CSC is to be a global leader in providing technology-enabled business solutions and services. With the broadest range of capabilities, CSC offers clients the solutions they need to manage complexity, focus on core businesses, collaborate with partners and clients, and improve operations. CSC makes a special point of understanding its clients and provides experts with real-world experience to work with them. CSC is vendor-independent, delivering solutions that best meet each client's unique requirements. For more than 45 years, clients in industries and governments worldwide have trusted CSC with their business process and information systems outsourcing, systems integration and consulting needs. The company trades on the New York Stock Exchange under the symbol "CSC."

About CSC in Financial Services

CSC provides mission-critical business solutions, consulting and outsourcing services to leading financial services firms around the world. We bring more choices to the industry. We help clients plan for business and technology change. We create software, tools and processes to address specific business needs, and we continually enhance those solutions by collaborating with an extensive network of client communities and technology partners. Our global outsourcing operations give us real-world insight into business and IT processes that deliver the best results for our clients. More than 1,200 major banks, insurers, and investment management and securities firms rely on the experience, ingenuity and leadership of more than 10,000 CSC employees focused on financial services.



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