

# INTEGRATED INSURANCE CLAIMS SOFTWARE



## IMPROVE YOUR RESULTS

- Gain More Insight from Your Data
- Manage Claims More Efficiently from FNOL to Closure
- Automate Claims Handling and Adjuster Assignment
- Reduce Deployment Time and Costs

### Increase Efficiency, Reduce Costs and Improve Analysis

Today's claim departments are under increased pressure to control claims costs while ensuring prompt and fair service. With CSC's Integrated Insurance Claims Software, carriers can handle work more efficiently, reduce processing costs and improve data analysis. This comprehensive claims management system offers complete support for:

- P&C (All lines of business)
- Workers' compensation
- Medical case management
- Reporting
- Financials
- Work management.

With this new software, you'll give your claims professionals the processing support they need to provide top-notch service to insureds, and give your management team key analytics to control costs and performance.

It can help you transform your view of claims and position your organization to make faster, more informed decisions.

Designed with high-volume claims processing in mind, CSC's Integrated Insurance Claims Software helps insurance carriers increase overall efficiency, improve collaboration and communication, and achieve better resolutions on claims. Your team can exert tighter controls over expenses, while ensuring that all claims are managed consistently throughout the process — from first notice of loss to closure.

### Simplify Processing

The software automatically makes assignments to adjusters based upon their availability for a region, line of business and other definable criteria. Salvage, subrogation and bodily injury information can be entered and accessed in a central electronic file. The system warns about duplicate claims and lets you review multiple claims at once, helping you prevent fraud and avoid duplicate payments. Most common loss notifications can even be adjudicated on a fast track that requires minimal data entry for loss reporting and disbursement.

The software integrates with CSC's Legal Solutions Suite®, CSC's Fraud Analytics™, third-party systems and your company's own applications to help you create an end-to-end process tailored to your organization's unique needs.



### **View Your Data Differently**

Different levels of your organization need different levels of information. You can customize views for various roles, so your customer service representatives, adjusters and managers get exactly the information they need to complete their tasks without unnecessary steps.

### **Manage Data Easily**

The software also includes a data interface platform that combines industry-leading data tools from SAP® BusinessObjects™ with import/export templates designed by CSC.

The software streamlines the import and export of data, and reduces risks of interfacing with multiple systems. It unifies many functions on one system with one runtime architecture for enterprise-class data integration. And it allows you to access, profile, cleanse, transform and deliver data from a single administrative environment.

### **Turn Data into Business Insight**

You can also give users of all skill levels a robust reporting engine that combines the power of ad hoc reporting, interactive visual analytics, scheduling and distribution. The reporting and dashboard component turns your data into business insight. It helps you analyze data using a predefined data structure, procedures and tools already mapped to the system's database.

This powerful business intelligence tool enables users to access, analyze and share information with an easy drag-and-drop ad hoc reporting tool. You have the option of using predefined report templates or easily creating new reports. Whether you want easy-to-use reference reports showing key indicators at a glance, or the ability to query and manipulate the results you see, the software helps you easily and quickly create insightful reports.

### **Get End-to-End Claims Management**

Find out how integrated insurance claims software can help you manage claims more efficiently, lower costs and improve analysis. Let CSC help you create an end-to-end process to support your claims organization today and well into the future.

**To learn more about CSC's Integrated Insurance Claims Software, call 800.345.7672 or send an e-mail to [inforequests@csc.com](mailto:inforequests@csc.com).**

### **About CSC**

The mission of CSC is to be a global leader in providing technology-enabled business solutions and services.

With the broadest range of capabilities, CSC offers clients the solutions they need to manage complexity, focus on core businesses, collaborate with partners and clients, and improve operations.

CSC makes a special point of understanding its clients and provides experts with real-world experience to work with them. CSC is vendor-independent, delivering solutions that best meet each client's unique requirements.

For more than 50 years, clients in industries and governments worldwide have trusted CSC with their business process and information systems outsourcing, systems integration and consulting needs.

The company trades on the New York Stock Exchange under the symbol "CSC."

### **About CSC in Financial Services**

CSC provides mission-critical business solutions, consulting and outsourcing services to leading financial services firms around the world.

We bring more choices to the industry. We help clients plan for business and technology change. We create software, tools and processes to address specific business needs, and we continually enhance those solutions by collaborating with an extensive network of client communities and technology partners.

Our global outsourcing operations give us real-world insight into business and IT processes that deliver the best results for our clients. More than 1,200 major banks, insurers, and investment management and securities firms rely on the experience, ingenuity and leadership of more than 10,000 CSC employees focused on financial services.

