

CSC

MOBILE FINANCIAL SERVICES SOLUTIONS

AT A GLANCE

- Rapidly Roll Out Mobile Services
- Create a Roadmap for Your Enterprise
- Improve Agent and Customer Satisfaction
- Support Growth Objectives
- Increase Efficiencies and Control Costs

Give Your Policyholders and Agents Anytime, Anywhere Access

It's time to take full advantage of the mobile world. CSC's mobile financial services solutions deliver significant financial benefits and can help your organization achieve rapid results from your investments in mobility technologies, while maintaining security and data integrity. Through a robust set of mobile software applications, consulting and hosting services, CSC helps insurance carriers plan, build and manage wireless programs.

CSC's consulting team supports mobility roadmaps, mobile enterprise assessments and business plans. With CSC, you can enter the mobile enterprise journey at any point. For example, a potential engagement could begin with a mobile audit that includes business and technical assessments to define business goals. Then, we can help you develop business plans to achieve those goals. CSC will also help prioritize implementation projects to transform the organization according to the plan. Strategic engagements include:

- Mobile roadmap
- Performance optimization
- Application/infrastructure modernization
- Enterprise resource planning
- Cloud computing
- Mobile workforce rollout.

Leverage Insurance Industry Expertise

CSC's mobile solutions allow you to take advantage of CSC's deep experience in insurance applications. We understand the requirements for security, scalability and performance in insurance operations, as well as the need to provide distinctive customer services. Our mobile financial services models are purposely designed to meet the consumer- and agent-centric world of insurance. Through a collaborative approach, more than 60 different business cases are planned to help you expand options, boost self-service and reach new demographic markets, benefiting your agents and consumers.

For example, using CSC's policy administration software on the back end, accident scene photos could be uploaded immediately to speed claims handling. Insurance executives could view critical business information anytime, anywhere. CSC will collaborate with you to incorporate our knowledge and experience from other industries, along with software application innovation, to help you deliver these types of mobility functions to your agents and customers.



Achieve End-to-End Integration

CSC's mobile solutions give you the option of installing the software in-house or accessing it as software as a service. We can extend your employees' ability to access corporate data. CSC offers mobile apps that support point-of-sale and point-of-service transactions, agent services, policyholder services, management information and up-to-the minute dashboards.

With CSC's managed hosting services, you can leverage our vast experience and expertise in managed desktop, messaging and collaboration services to help you reap the benefits of the feature-rich business productivity applications now available. As an end-to-end systems integrator, we ensure that not only are the applications and infrastructure integrated, but also that the IT strategy is closely aligned with your business goals.

Get Proven Solutions from an Experienced Team

Meet the demand for robust applications that consumers and agents are expecting and tap into a growing demographic market segment that has high expectations of mobile capabilities. Mobility is the next platform that carriers will address. Leveraging the strengths and experience of CSC in insurance and mobility will deliver business improvements to:

- **Enable business growth.** Mobilize agents to better sell and cross-market. Empower carriers to reach new demographics.
- **Improve operational efficiencies.** Reduce customer service calls by boosting self-service options and pushing more to agents who can leverage the touchpoint.
- **Increase agent and consumer satisfaction.** Access more information, anytime, anywhere. Offer more flexibility to make it easier to do business with your company.
- **Facilitate loss control management.** Support onsite claims capture with flexible and immediate access to information including integration with third parties.

With more than 100 successful mobility projects completed, CSC has the experience and industry expertise you need to support successful mobile initiatives.

To learn more about CSC's mobile financial services solutions, call 800.345.7672 or send an e-mail to inforequests@csc.com.

WIKONNECT GOES MOBILE

WikonnecT, the insurance industry's first business-to-business social networking site, provides a collaborative space for more than 10,000 members. To support collaboration for community members anytime, anywhere, CSC incorporated mobile access to the site. A growing number of members are using WikonnecT to stay up to date on CSC's solutions and interact with other community members.

About CSC

The mission of CSC is to be a global leader in providing technology-enabled business solutions and services. With the broadest range of capabilities, CSC offers clients the solutions they need to manage complexity, focus on core businesses, collaborate with partners and clients, and improve operations. CSC makes a special point of understanding its clients and provides experts with real-world experience to work with them. CSC is vendor-independent, delivering solutions that best meet each client's unique requirements. For more than 45 years, clients in industries and governments worldwide have trusted CSC with their business process and information systems outsourcing, systems integration and consulting needs. The company trades on the New York Stock Exchange under the symbol "CSC."

About CSC in Financial Services

CSC provides mission-critical business solutions, consulting and outsourcing services to leading financial services firms around the world. We bring more choices to the industry. We help clients plan for business and technology change. We create software, tools and processes to address specific business needs, and we continually enhance those solutions by collaborating with an extensive network of client communities and technology partners. Our global outsourcing operations give us real-world insight into business and IT processes that deliver the best results for our clients. More than 1,200 major banks, insurers, and investment management and securities firms rely on the experience, ingenuity and leadership of more than 10,000 CSC employees focused on financial services.



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