

<b>AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT</b>		1. CONTRACT ID CODE U	PAGE OF PAGES 1   2	
2. AMENDMENT/MODIFICATION NO. 21	3. EFFECTIVE DATE 13-Apr-2009	4. REQUISITION/PURCHASE REQ. NO. N61331-09-MR-58884		5. PROJECT NO. (If applicable) N/A
6. ISSUED BY NSWC, PANAMA CITY 110 Vernon Avenue Panama City FL 32407-7001 otis.nattiel@navy.mil 850-000-0000	CODE N61331	7. ADMINISTERED BY (If other than Item 6) DCMA MARYLAND 217 EAST REDWOOD STREET, SUITE 1800 BALTIMORE MD 21202-5299		CODE S2101A

8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State, and Zip Code) Computer Sciences Corporation 1201 M. Street SE, Suite 400 Washington DC 20003	9A. AMENDMENT OF SOLICITATION NO.		
	9B. DATED (SEE ITEM 11)		
	10A. MODIFICATION OF CONTRACT/ORDER NO. N00178-04-D-4030-HR01		
CAGE CODE 8X463	FACILITY CODE 112373324	[X]	10B. DATED (SEE ITEM 13) 13-Dec-2006

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers  is extended,  is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:  
(a) By completing Items 8 and 15, and returning one (1) copy of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or  
(c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGEMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (If required)

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

(*)	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.
<input type="checkbox"/>	
[X]	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
<input type="checkbox"/>	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
<input type="checkbox"/>	D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor  is not,  is required to sign this document and return \_\_\_ copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)  
SEE PAGE 2

15A. NAME AND TITLE OF SIGNER (Type or print)		16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)	
		M. Hines, Contracting Officer	
15B. CONTRACTOR/OFFEROR	15C. DATE SIGNED	16B. UNITED STATES OF AMERICA	16C. DATE SIGNED
(Signature of person authorized to sign)		BY /s/M. Hines	13-Apr-2009
		(Signature of Contracting Officer)	

CONTRACT NO. N00178-04-D-4030	DELIVERY ORDER NO. HR01	PAGE 2 of 2	FINAL
----------------------------------	----------------------------	----------------	-------

**GENERAL INFORMATION**

The purpose of this modification is to add [REDACTED] in incremental funding to CLIN 1000. Accordingly, said Task Order is modified as follows:

I. Section B - Established new SLIN/ACRN:

SLIN 100012/BH adds funding [REDACTED] and is incorporated into this Task Order.

Accordingly, the base year is modified as follows:

	FROM	BY	TO
FUNDEDED COST (Labor)	[REDACTED]	[REDACTED]	\$ [REDACTED]
FUNDED FEE	[REDACTED]	\$ [REDACTED]	\$ [REDACTED]
ODC	[REDACTED]	\$ [REDACTED]	[REDACTED]
TOTAL	[REDACTED]	[REDACTED]	[REDACTED]

Overall funding on the Task Order is increased as follows:

	FROM	BY	TO
FUNDEDED COST (Labor)	[REDACTED]	[REDACTED]	[REDACTED]
FUNDED FEE	[REDACTED]	[REDACTED]	[REDACTED]
ODC	[REDACTED]	[REDACTED]	[REDACTED]
TOTAL	[REDACTED]	[REDACTED]	[REDACTED]

The Limitation of Funds Clause is in effect. This Task Order is incrementally funded and FAR Clause 52.232-22 titled "Limitation of Funds" (APR 1984) is applicable and in effect. The amount of funding [REDACTED] which includes a fixed fee [REDACTED] the maximum amount reimbursable under this Task Order prior to its modification to provide additional funds. The amount of [REDACTED] shall not be exceeded until this Task Order is modified to provide additional funding. This amount shall only be exceeded at the Contractor's own risk and the Government shall not be liable for costs incurred above the funded amount.

The Contractor shall notify the Contracting Officer, in writing, whenever it has reason to believe that the costs it expects to incur under this contract in the next 60 days, when added to all costs previously incurred, will exceed 75 percent of the funded amount for this Task Order.

The performance period for this task order is from the date of award thru 11/20/2009.

A conformed copy of this Task Order is attached to this modification for information purposes only.

The total amount of funds obligated to the task is hereby increased by [REDACTED] on [REDACTED] to [REDACTED].

CONTRACT NO. N00178-04-D-4030	DELIVERY ORDER NO. HR01	PAGE 1 of 35	FINAL
----------------------------------	----------------------------	-----------------	-------

**SECTION B SUPPLIES OR SERVICES AND PRICES**

CLIN - SUPPLIES OR SERVICES

For Cost Type Items:

Item	Supplies/Services Qty	Unit Est. Cost	Fixed Fee	CPFF
1000	The Contractor shall provide Technical Engineering Support for the Deployable Joint Command and Control (DJC2) Operations Support Center (DOSC) in accordance with the Statement of Work, Contract Data Requirements List (CDRLS), and DD254. (O&MN,N)	[REDACTED]	[REDACTED]	[REDACTED]
100001	Incremental funding in the amount of [REDACTED] (O&MN,N)			
100002	Incremental funding in the amount of [REDACTED] (O&MN,N)			
100003	Incremental funding in the amount of [REDACTED] (O&MN,N)			
100004	Incremental funding in the amount of [REDACTED] (O&MN,N)			
100005	Incremental funding in the amount of [REDACTED] (O&MN,N)			
100006	Incremental funding in the amount of [REDACTED] (O&MN,N)			
100007	Incremental			

CONTRACT NO. N00178-04-D-4030	DELIVERY ORDER NO. HR01	PAGE 2 of 35	FINAL
----------------------------------	----------------------------	-----------------	-------

funding in the  
amount of  
[REDACTED]  
(O&MN, N)

100008 Incremental  
funding in the  
amount of  
[REDACTED]  
(O&MN, N)

100009 Incremental  
funding in the  
amount of  
[REDACTED]  
(O&MN, N)

100010 Incremental  
funding in the  
amount of  
[REDACTED]  
(O&MN, N)

100011 Incremental  
funding in the  
amount of  
[REDACTED]  
(O&MN, N)

1001 The Contractor shall provide  
Technical Engineering Support for the  
Deployable Joint Command and Control (DJC2)  
Operations Support Center (DOSC) in  
accordance with the Statement of Work,  
Contract Data Requirements List (CDRLS), and  
DD254. (TBD)

100101 Incremental  
funding in the  
amount of  
[REDACTED]  
(TBD)

100102 Incremental  
funding in the  
amount of  
[REDACTED]  
(TBD)

100103 Incremental  
funding in the  
amount of  
[REDACTED]  
(TBD)

CONTRACT NO. N00178-04-D-4030	DELIVERY ORDER NO. HR01	PAGE 3 of 35	FINAL
----------------------------------	----------------------------	-----------------	-------

100104 Incremental  
funding in the  
amount of  
[REDACTED]  
(TBD)

100105 Incremental  
funding in the  
amount of  
[REDACTED] (TBD)

1002 The Contractor shall provide  
Technical Engineering Support for the  
Deployable Joint Command and Control (DJC2)  
Operations Support Center (DOSC) in  
accordance with the Statement of Work,  
Contract Data Requirements List (CDRLS),  
and DD254. (TBD)

[REDACTED] [REDACTED] [REDACTED] [REDACTED]

100201 Incremental  
funding in the  
amount of  
[REDACTED]  
(TBD)

100202 Incremental  
funding in the  
amount of  
[REDACTED]  
(TBD)

100203 Incremental  
funding in the  
amount of  
[REDACTED]  
(TBD)

100204 Incremental  
funding in the  
amount of  
[REDACTED]  
(TBD)

100205 Incremental  
funding in the  
amount of  
[REDACTED] (TBD)

1003 The Contractor shall provide  
Technical Engineering Support for the  
Deployable Joint Command and


[REDACTED] [REDACTED] [REDACTED] [REDACTED]


CONTRACT NO. N00178-04-D-4030	DELIVERY ORDER NO. HR01	PAGE 4 of 35	FINAL
----------------------------------	----------------------------	-----------------	-------


Control (DJC2)  
Operations  
Support Center  
(DOSC) in  
accordance with  
the Statement of  
Work, Contract  
Data Requirements  
List (CDRLS), and  
DD254. (TBD)  
Option


For ODC Items:


Item	Supplies/Services Qty	Unit	Est. Cost
------	-----------------------	------	-----------


3000	ODC CLIN (TRAVEL/MATERIAL) FOR CLIN 1000. (O&MN,N)	1.0 Lot	
------	---	---------	--


300001	INCREMENTAL FUNDING IN THE AMOUNT OF 		
--------	---	--	--


300002	INCREMENTAL FUNDING IN THE AMOUNT OF 		
--------	---	--	--

300003	INCREMENTAL FUNDING IN THE AMOUNT OF 		
--------	---	--	--

300004	INCREMENTAL FUNDING IN THE AMOUNT OF 		
--------	---	--	--

300005	INCREMENTAL FUNDING IN THE AMOUNT OF 		
--------	---	--	--

3001	ODC CLIN (TRAVEL/MATERIAL) FOR CLIN 1001. (O&MN,N)		
------	---	---	--

300101	Incremental funding in the amount of  (O&MN,N)		
--------	---	--	--

300102	Incremental		
--------	-------------	--	--

CONTRACT NO. N00178-04-D-4030	DELIVERY ORDER NO. HR01	PAGE 5 of 35	FINAL
----------------------------------	----------------------------	-----------------	-------

funding in the  
amount of  
[REDACTED]  
(O&MN,N)

300103 Incremental  
funding in the  
amount of  
[REDACTED]  
(O&MN,N)

3002 ODC CLIN 1.0 Lot [REDACTED]  
(TRAVEL/MATERIAL)  
FOR CLIN 1002.  
(TBD)

300201 Funding in the  
amount of  
[REDACTED]  
(TBD)

300202 Funding in the  
amount of  
[REDACTED]  
(TBD)

3003 ODC CLIN 1.0 Lot [REDACTED]  
(TRAVEL/MATERIAL)  
FOR CLIN 1003.  
(TBD)  
Option

For Cost Type Items:

Item	Supplies/Services Qty	Unit Est. Cost	Fixed Fee	CPFF
4000	The Contractor shall provide Technical Engineering Support for the Deployable Joint Command and Control (DJC2) Operations Support Center (DOSC) in accordance with the Statement of Work, Contract Data Requirements List (CDRLS), and DD254. (TBD) Option	[REDACTED]	[REDACTED]	[REDACTED]

For ODC Items:

Item	Supplies/Services Qty	Unit Est. Cost
6000	ODC CLIN (TRAVEL/MATERIAL)	1.0 Lot [REDACTED]

CONTRACT NO. N00178-04-D-4030	DELIVERY ORDER NO. HR01	PAGE 6 of 35	FINAL
----------------------------------	----------------------------	-----------------	-------

FOR CLIN 4000.  
(TBD)  
Option

CONTRACT NO. N00178-04-D-4030	DELIVERY ORDER NO. HR01	PAGE 7 of 35	FINAL
----------------------------------	----------------------------	-----------------	-------

## SECTION C DESCRIPTIONS AND SPECIFICATIONS

22 July 2008

### STATEMENT OF WORK

#### FOR

#### THE DEPLOYABLE JOINT COMMAND AND CONTROL (DJC2)

#### OPERATIONS SUPPORT CENTER (DOSC)

### 1.0 INTRODUCTION

The Naval Surface Warfare Center, Panama City, FL has been tasked by the Joint Program Office (JPO) to support the Deployable Joint Command and Control (DJC2) System program in the roles of In-Service Engineering Agent (ISEA), Software Support Activity (SSA), and Hardware Support Activity (HSA). This joint, high priority capability is required to support Joint Force Commanders in executing command and control (C2) of Joint Task Force (JTF) operations. DJC2 is a critical Acquisition Category (ACAT) IAM program with the goal of providing each Geographic Combatant Commander (GCC) with a standardized, core C2 capability that can be tailored to meet the needs of any JTF and adapted to facilitate air-, land-, and sea-based operations. DJC2 is a complex acquisition program involving not only new technology, but also the utilization and integration of numerous systems, software and hardware products and processes from multiple Services and other Agencies.

DJC2 is a "system of systems" consisting of hardware, software applications, databases, networks and communications support systems. It has interfaces to U.S. National, Allied, Coalition (multinational), and Joint organizations, and reach back support systems and sources of information, procedures, and personnel. The system is horizontally and vertically integrated across lateral components, JTF, theater, and national-level commands and agencies.

The program employs a spiral development process in order to take advantage of technology upgrades and evolving non-developmental military and commercially available equipment. DJC2 development leverages the capabilities of existing C2 systems, Advanced Concept Technology Demonstrations (ACTD), and other advanced technology projects. DJC2 has recently completed a Multi-Service Operational Test & Evaluation (MOT&E). The program has achieved Milestone C approval for Increment 1 and plans to attain Full Rate Production (FRP) and Initial Operational Capability (IOC) in FY07.

CONTRACT NO. N00178-04-D-4030	DELIVERY ORDER NO. HR01	PAGE 8 of 35	FINAL
----------------------------------	----------------------------	-----------------	-------

One DJC2 System consists of a 60-seat core of various C4I subsystems and networks, with accompanying infrastructure, including tents, power generators, environmental control units, cargo trailers, HMMWVs; and information technology (IT) components, such as communications equipment, government C2 and commercial office automation and collaboration software applications; and operator workstations, displays, intercommunications, local area networks, and access to wide area networks.

Systems with the Increment 1.0 configuration have already been delivered to JFCOM and SOUTHCOM. Deliverables during the first year of this contract may include PACOM and EUCOM systems; it is anticipated they will be Spiral 1.1/1.2 configurations. Each year more locations will be outfitted with DJC2; precise destinations may change. Annual installation schedules will be provided to the contractor as they are confirmed. Eventually (by the end of the 4<sup>th</sup> option year), it is anticipated that 8 to 10 DJC2 systems will be delivered to the Fleet.

As ISEA, NSWC PC was also selected to provide support to DJC2 users via DJC2 Operations Support Centers (DOSCs). The purpose of the DOSC is to provide a one-stop technical support framework that optimizes operational availability (Ao) of fielded DJC2 systems and provides remote troubleshooting support and configuration management/updates. The DOSC is the focal point for DJC2 problem resolution; will provide help desk, on-site support, trouble call tracking, software upgrades, and other support functions.

The DOSC consists of three tiers:

Tier 1: On-site contractor personnel hired to maintain the DJC2 system at the GCC's location. Tier 1 personnel also accompany the system while on deployment in the GCC's Area of Responsibility (AOR) and assist in marshalling, transport, set-up, preventive/corrective maintenance, system/network administration, tear-down, inventory, and pack-up.

Tier 2: Contractor personnel hired to man the 24/7 call-in center located at NSWC Panama City, FL. As calls are received, the Tier 2 personnel function as the next level of assistance to identify and resolve any technical issues preventing a fielded DJC2 system from functioning properly. Tier 2 is also responsible for administering the Remedy™ trouble ticket database and updating content on the DJC2 Support portal.

Tier 3: The DJC2 system engineering and integration team is available to assist Tiers 1 and 2 with problem identification and resolution. In addition, government and contractor subject matter experts (SMEs) provide technical support for COTS/GOTS components and subsystems that are integrated into the DJC2 baseline. All of the aforementioned entities comprise what is referred to as Tier 3 DOSC.

**Objective.** The objective of this SOW is to provide support to DJC2 users in employing DJC2 effectively to accomplish their mission. This technical support will be used by the recipient commands to provide system administration and troubleshooting for the DJC2; technical guidance on DJC2 fielded software and hardware; network administration for local DJC2 LANs; connectivity to the SIPRNET, NIPRNET, CENTRIXS, JWICS, and non-secure Internet; fielding of new versions of DJC2 software and hardware; and call-handling for all hardware and software elements.

CONTRACT NO. N00178-04-D-4030	DELIVERY ORDER NO. HR01	PAGE 9 of 35	FINAL
----------------------------------	----------------------------	-----------------	-------

## 2.0 APPLICABLE DOCUMENTS

The DJC2 program follows current acquisition regulations, business practices, and document requirements contained in the applicable Federal Acquisition Regulations (FAR) and DoD 5000.2 series of publications. Unless otherwise specified, all deliverables to be provided by the contractor shall be in compliance with the format and guidance specified in the NSWC PC correspondence manual and the United States Government Printing Office Style Manual. The following documents form a part of this SOW to the extent specified herein. In the event of conflict between the document referenced herein and the contents of this SOW, the contents of this SOW shall take precedence.

### 2.1 Programmatic Documents

System/Subsystem Specification for the Deployable Command and Control (DJC2) System, Spirals 1, ver. 1.1, 4 August 2005

TEIN J1666, Deployable Joint Command and Control (DJC2) Test and Evaluation Master Plan (TEMP), ACAT IAM, 3 March 2006

NSWCPC-QMP-DJC2 Quality Management Plan for the Deployable Joint Command & Control (DJC2) Program, 30 June 2006

Capability Production Document (CPD) for Deployable Joint Command & Control (DJC2) Version 1.0 Increment I Spirals 1.0, 1.1, 1.2, 1.3 and 1.4, 3 3 November 2005

Deployable Joint Command and Control (DJC2) Operations Support Center (DOSC) Staffing Guide, DRAFT, 30 July 2006

Deployable Joint Command and Control (DJC2) Government Site Representative (GSR) Handbook, DRAFT, 17 July 2006

Deployable Joint Command and Control (DJC2) DJC2 Operations Support Center (DOSC) Standard Operating Procedures (SOP), DRAFT 13 June 2006

Increment I Deployable Joint Command and Control (DJC2) Concept of Operations (CONOPS), version 1.0

## 3.0 REQUIREMENTS

This SOW describes a Level of Effort (LOE) requirement for the following non-personal contractor support services:

- a. Provide full-time, on-site DJC2 technical support to selected GCC locations and/or other DJC2 deployed location.
- b. Provide full-time, on-site DJC2 technical support at the DOSC at NSWC PC.

Contractor has a maximum of 5 days after award to have trained, qualified personnel in place.

CONTRACT NO. N00178-04-D-4030	DELIVERY ORDER NO. HR01	PAGE 10 of 35	FINAL
----------------------------------	----------------------------	------------------	-------

The DOSC will consist of a three-tier support system as described in section 1.0 and amplified below. Tier 1 will provide on-site DJC2 support to the GCC or DJC2 deployed site. Tier 2 will provide technician-to-technician support, and Tier 3 will provide more specialized SMEs coordinating with other help desks as necessary.

The government NSWC PC DOSC Manager, Mr. David N. Smith, (850) 234-4773, is the Technical Point of Contact for this contract.

### 3.1 On-site Technical Support Teams (Tier 1)

The contractor shall provide on-site DJC2 technical support at the GCC locations where DJC2 is deployed. Contractor personnel located at these sites shall support not only those specific geographical locations, but also all DJC2 deployment sites within the GCC's AOR. This support includes hardware and software technical support, system setup, and system sustainment. The contractor shall support the delivery, installation, and configuration of software and hardware to include patches, fixes, and upgrades.

Tier 1 technical support, as a minimum, is required from 0730 to 1630 (local time) Monday through Friday, or as coordinated with the using unit commander. During deployments, an alternate work schedule may be required to support 24/7 operations. A fully staffed Tier 1 DOSC shall consist of up to 8 contractor personnel, as described in para. 3.8.1 and in the DJC2 DOSC Standard Operating Procedures (SOP); specific skill sets required at each site will depend on the local command's organic capabilities. Number and type of support personnel shall be coordinated with the DJC2 DOSC Manager at NSWC PC as Tier 1 sites are identified. GCC sites will include CONUS and OCONUS locations.

On-site contractor technical support shall include system administration, technical guidance, software installation, software configuration, and system troubleshooting on the following systems:

- a. GCCS-J 4.x
- b. Defense Collaborative Tool Suite (DCTS) with Enhanced Integrated Work Space (IWS)
- c. Windows 2000
- d. Windows Exchange
- e. Network Area Storage
- f. Other systems interfacing with the above systems, such as Theater Battle Management Core System (TBMCS), Command and Control Personal Computer (C2PC), Unit Operations Center (UOC), etc. While the DJC2 office does not field these "other systems," the contractor may be tasked to support interfaces with these systems as required.
- g. Containerized Joint Worldwide Intelligence Communications System (C-JWICS)
- i. DJC2 Joint Deployable Intelligence Support system (JDISS) Clients

CONTRACT NO. N00178-04-D-4030	DELIVERY ORDER NO. HR01	PAGE 11 of 35	FINAL
----------------------------------	----------------------------	------------------	-------

Technical tasks may consist of operational checkout of network hardware and software components, inter-networking between various network components, and general troubleshooting and problem resolution of the network. Contractor personnel shall use "Remedy<sup>TM</sup> Action Request System" as the means to create and maintain "trouble tickets," i.e., requests for assistance. Tier 1 units will submit trouble tickets to the Tier 2 DOSC and provide technical support for the resolution of trouble tickets. The contractor shall maintain a database and diagrams of defined hardware, software, network configurations and backup tapes and files. The contractor shall perform system backups and restores, and apply software patches and revisions to hardware, software, and network components. Specific procedures are described in the DOSC SOP.

The contractor shall provide

a. Non-operational maintenance support - any and all maintenance action required to keep DJC2's C-JWICS network components and JDISS hardware and software in a high state of readiness.

Typically in this state, the system is maintained at its garrison location. Access to the TSCIF is normally unescorted when routine maintenance is being performed.

The Intelligence Analyst (the operator) is not present and the DJC2 system is not being employed within an active DODIIS/Intel architecture by the Combatant Commander or the Standing Joint Force Headquarters (SJFHQ) to which attached.

When required, the supporting contractor conducts performance/operational checks in order to validate system readiness.

Contractor need to know is not normally required at this point.

b. Operational maintenance support - any and all maintenance action required to keep DJC2'S JWICS network components and JDISS hardware and software functional during active military contingency operations, exercises and operational training events.

The DJC2 TSCIF is fully operational and functions as a component within an active DODIIS/Intel architecture established by the Combatant Commander/SJFHQ Commander. Further, the JWICS and JDISS are classified as Top Secret when active.

When DJC2 TSCIF is in its active state, supporting contractors will function as Systems Administrators and assist the military Intel Analyst/End user in the installation and operation of both JWICS and JDISS when required. Examples of the duties performed by the supporting contractor systems administrator include.

CONTRACT NO. N00178-04-D-4030	DELIVERY ORDER NO. HR01	PAGE 12 of 35	FINAL
----------------------------------	----------------------------	------------------	-------

- System Services, administration of user accounts, sessions, privileges and permissions, remote distribution, connectivity, checking status, security, utilities, current system problem/workarounds and techniques for troubleshooting system problems.

The contractor has a need to know access requirement in order to administer active (operational) applications in JDISS including access to the operating systems on the servers and clients. As a matter of routine, the contractor will assist the military Intel analyst/End user in establishing communications via JWICS and configuring JDISS to communicate with other Intel systems and database across the DODIIS enterprise as required.

Finally, the supporting contractor shall provide real time (while on-line) over-the-shoulder training on all JDISS software and hardware updates/upgrades to the Intel military personnel and assist in setting up, configuring, and troubleshooting interoperability technical issues.

### **3.2 NSWC PC DOSC (Tier 2)**

The contractor shall provide full-time, on-site DJC2 technical support at the DOSC located at NSWC PC. The NSWC PC DOSC shall operate 24 hours per day, 7 days per week, or reduced hours as designated by the DJC2 DOSC Manager. The fully staffed Tier 2 DOSC will start with 6 contractor personnel, and will be incrementally increased to 12 as additional DJC2 systems are fielded. Specific duties of Tier 2 personnel are listed in para. 3.8.2 and the DOSC SOP.

The Tier 2 DOSC will be the single point of entry for DJC2 incident reporting, proactively addressing/anticipating issues; tracking all maintenance actions, providing technical expertise in the resolution of problems which cannot be solved immediately at the deployed DJC2 location, as well as providing real-time support to DJC2 users and maintainers by means of phone, fax, e-mail or Web access. Using the automated trouble management solution ("Remedy"), the DOSC will monitor and track all DJC2 trouble calls. Remedy software will be implemented at the Tier 2 DOSC in such a manner as to enable interaction with other support or assistance centers. The Contractor Site Lead shall ensure all trouble reports are entered into the Remedy Database accurately and with sufficient data to produce the required reports (CDRL A001).

In addition to supporting Tier 1 tasks already mentioned, the NSWC PC DOSC shall develop and support the DOSC Website. The contractor shall populate the DJC2 Support Portal with user training materials to include GCC Standard Operating Procedures (SOPs), documentation, lessons learned, software download procedures, after-action reports, etc. The contractor shall populate the DOSC SIPRNet Web site with user training materials to include GCC SOPs, documentation, lessons learned, software downloads procedures, after-action reports, etc.

Tier 2 contractor personnel shall attend technical interchange meetings (TIMs), system design reviews, test support meetings, and system delivery and set-up meetings to keep abreast of deployment and upgrade schedules. The contractor may be required to observe DJC2 test events and provide technical assistance and system troubleshooting during DJC2 training and test events, as directed by the DOSC Manager.

CONTRACT NO. N00178-04-D-4030	DELIVERY ORDER NO. HR01	PAGE 13 of 35	FINAL
----------------------------------	----------------------------	------------------	-------

In addition, the contractor shall provide assistance with conferences and tours hosted by the DJC2 office, provide consulting services for appropriate systems operations policies and operating instructions.

### **3.3 DJC2-Unique Developers and other COTS/GOTS SMEs (Tier 3)**

Tier 1 and Tier 2 DOSCs will have access to government and other contractor SMEs at NSWC PC and other program offices to support DJC2. The SMEs will liaise with DJC2 designers and integrators to resolve trouble tickets beyond the capabilities of the Tier 1 and Tier 2 DOSCs. These SMEs will provide technical support and prepare System Change Requests (SCRs) (CDRL A002) to describe each new anomaly detected in DJC2 products and DJC2 tactical system specifications, requirements, and design documents resulting from these trouble tickets. Tier 2 contractor personnel employed under this SOW will be responsible for identifying and establishing relationships with Tier 3 personnel as a reachback information resource.

### **3.4 Monthly Status Report (MSR)**

The contractor shall monitor cost expenditures, activities undertaken, and progress towards completion of work and report his progress monthly. MSRs shall be delivered by the 15th day of each month starting the first complete month after award (CDRL A003). The MSR shall include the following topics:

- Narrative summary of the work performed and results obtained, including a list by site of significant events that occurred (derived from the Remedy database) concerning the accomplishment of the tasks under this order during the reporting period
- Anticipated activities for the following month
- An explanation of deviations from the last month's projections
- Current or projected problems and issues being worked by the contractor
- Current or projected problems and issues requiring government attention
- Trip Reports for travel performed including highlights/summary of technical discussion(s), action items and a list of attendees

#### **3.4.1 Monthly Earned Value Management (EVM) Reporting**

The contractor shall provide an annual spend plan (graphical and tabular) for the duration of the contract broken down by month with his first monthly status report. There shall be a separate spend plan for each task specified in section 3.0 of the SOW or as directed by the government contracting officer representative.

CONTRACT NO. N00178-04-D-4030	DELIVERY ORDER NO. HR01	PAGE 14 of 35	FINAL
----------------------------------	----------------------------	------------------	-------

NSWC PC is using EVM to track project spending and execution. Tasks in the SOW are linked to EVM work packages. Cost proposals must be broken out by task specified in section 3.0 of the SOW or as directed by the government-contracting officer representative. The contractor shall report actual costs in dollars expended each month and the "value of the work completed" in the same monthly period by task. The "value of the work completed" is the amount of work actually accomplished, in dollars, at that point in the schedule of planned work. In other words, if all efforts in a task scheduled for a given month were completed, then the "value of the work completed" would equal the estimate in the spend plan. If only half of the work were completed, then the "value of the work completed" would be half the estimate in the spend plan. The contractor shall submit his EVM report in conjunction with the MSR.

The contractor shall also report total labor hours by labor category each month, by task, and by site, as above. Travel expenses shall also be reported each month by task and by site. MSR and EVM reports may be emailed to the Tech POC and his designated representative, as shown in CDRL A003.

### 3.5 Personnel Requirements

The contractor must demonstrate extensive experience and agility with the applications/ subsystems/ networks in the DJC2 environment. The contractor is responsible for training expenses, if additional system expertise becomes necessary during the period of performance; however, the government will reimburse for travel and per diem expenses during such training.

#### 3.5.1 Tier 1 Personnel

Description	Quantity
Site Lead – C4I Systems Analyst	1
Senior C4I Technicians	10

The Tier 1 Site Lead liaises with local COCOM staff to determine local working hours and particular skill sets required by the COCOM; manages the technician work schedule and tasking; manages Remedy trouble tickets; ensures all COMSEC users have completed necessary training IAW COCOM and COMSEC policies.

Tier 1 technicians are first responders, solving problems that network administrators and maintainers may encounter at the COCOM level. Tier 1 technicians are responsible for:

- a. Providing hardware maintenance support
- b. Installing software upgrades and patches

CONTRACT NO. N00178-04-D-4030	DELIVERY ORDER NO. HR01	PAGE 15 of 35	FINAL
----------------------------------	----------------------------	------------------	-------

- c. Providing system setup and sustainment support
- d. Installing Information Assurance & Vulnerability Assessments (IAVAs)
- e. Maintaining Security System Certification
- f. Ensuring continued interoperability
- g. Ensuring Information Technology (IT) security and network compliance
- h. Entering Trouble Tickets into the Remedy™ System
- i. Submitting locally generated SOPs to the NSWC PC DOSC
- j. Conducting daily progress checks on Trouble Tickets
- k. Conducting daily, weekly, and monthly preventative maintenance
- l. Completing pre-deployment checklists

### 3.5.2 Tier 2 Personnel

Description	Quantity
Customer Service Representative/Site Lead	[REDACTED]
Information Protection Operations (IPO) Technician	[REDACTED]
Enterprise Network Controller	[REDACTED]
Application Services Technician	[REDACTED]
Infrastructure Support Personnel	[REDACTED]

The following is a breakdown of Tier 2 DOSC contractor personnel and their associated job descriptions:

**Customer Service Representative/Site Lead** provides the front line customer support. He/She will use a central repository for technical advice and solutions for network systems, software applications assistance, automatic data processing support, hardware exchange, and repair service support. Responsible for assigning personnel to provide 24/7/365 coverage if the appropriate personnel are not available or as defined by the client.

**Information Protection Operations Technician (IPO Technician)** performs information protection and assurance functions for networks and systems. The IPO tech provides:

CONTRACT NO. N00178-04-D-4030	DELIVERY ORDER NO. HR01	PAGE 16 of 35	FINAL
----------------------------------	----------------------------	------------------	-------

- technical leadership to maintain the integrity and privacy of mission information systems
- evaluate, implement, and configure hardware and software to ensure policies are enforced and safeguards are active
- document configurations, equipment settings, maintenance procedures, and upgrade procedures.

**Enterprise Network Controllers** are the focal point for metrics collection in support of its enterprise infrastructure and information flow management. Enterprise Controllers are responsible for the configuration, operation, and maintenance of enterprise network management systems (i.e., Cisco Works, HP OpenView, NetIQ) and necessary backup of such systems. They maintain the IP addressing schema for all infrastructure of the enterprise:

- install and maintain routers, switches, and hubs comprising the TCP/IP network
- modify switch, router, and hub configurations to ensure optimum network performance
- configure Access Control Lists to grant/restrict network access to authorized users and protocols
- provide proactive and reactive management of resources by monitoring and controlling networks, available bandwidth, hardware, and distributed software resources
- respond to detected security incidents, network faults (errors), and user reported outages at the time of customer referral.

Enterprise Network Controllers are expected to work on all computer networks of differing classification levels – Sensitive-but-unclassified (SBU) and Secret. Enterprise Controllers must have a working knowledge of Virtual Private Networks (VPN) and the IPSec protocols that enable VPNs.

**Application Services Technicians** will act as System Administrator between a workstation user and the Internet, ensuring security, administrative control, and application caching services, and backup (disaster recovery procedures) for all operational systems. They are also responsible for the management of Remote Access Services and

- perform general server and Automated Data Processing Equipment (ADPE) repair and servicing
- provide technical leadership to maintain mission-critical personal computers, printers, scanners, and laptop systems
- evaluate communication hardware and software, troubleshoot problems, and provide technical expertise for optimal performance of equipment
- install, configure, operate, and maintain network-launched user applications, the Remedy Action Response System, and its database
- install, configure, operate, and maintain network messaging applications, i.e., the Microsoft Exchange application
- maintain the Global Address List or MS Active Directory or other network directory services
- maintain all Internet Protocol address space through utilization of Dynamic Host Configuration Protocol (DHCP), Bootstrap Protocol (Bootp), or static configuration. \

CONTRACT NO. N00178-04-D-4030	DELIVERY ORDER NO. HR01	PAGE 17 of 35	FINAL
----------------------------------	----------------------------	------------------	-------

- maintain the Domain Name System (DNS) server that resolves host names into Internet Protocol addresses.

Application Services Technicians are expected to maintain all AFOSI computer systems of differing classification levels – Sensitive-but-unclassified (SBU) and Secret.

**Generator, HVAC, Vehicle and Infrastructure Support Personnel** provide customer support for DJC2 power distribution system, generator, environmental control units (ECUs), transport vehicles and shelters. Service reps for this equipment shall collect and report performance and maintenance metrics, using Remedy. Support personnel

- perform inspections, servicing, removing and replacing faulty assemblies
- perform operational, preventive and corrective maintenance.

### 3.6 Personal Protective Equipment (PPE)

Contractor personnel working onboard NSA-PC or NSWC-PC are required to utilize proper PPE in posted areas and other locations as the situation warrants. This includes, but may not be limited to, protective footwear (puncture-resistant and electrically non-conductive), eye protection, and hearing protection. Contractor is responsible for providing this equipment to its employees as needed.

### 3.7 Travel

Tier 2 contractor personnel may need to travel to Tier 1 DOSCs to support installation, trouble ticket resolution, etc. For estimating purposes, travel may include the following destinations: Miami, FL; Suffolk, VA; Pearl Harbor, HI; Stuttgart, Germany, Rome, Italy, as DJC2 systems are deployed. Plan on 2-3 trips annually for 2 people for 14 days each.

Contractor personnel working OCONUS in support of DJC2 DOSC operations shall have valid passports and up-to-date immunizations.

### 3.8 Quality Management

The DJC2 TDA believes that to execute the DJC2 program successfully, products and services that meet or exceed customer requirements and expectations must be consistently provided. Success can be achieved by implementing a quality management system that is designed around ensuring customer satisfaction and continually improving performance. The Quality Management Plan defines the scope of the DJC2 quality management system, establishes the quality policy and objectives, outlines the structure of the quality system, and describes the interaction between processes.

CONTRACT NO. N00178-04-D-4030	DELIVERY ORDER NO. HR01	PAGE 18 of 35	FINAL
----------------------------------	----------------------------	------------------	-------

The Quality Policy of the DJC2 program is to ensure system compliance with the DJC2 ORD and Capabilities Production Document (CPD) and to continually improve the effectiveness of the Quality Management System to support and enhance the evolutionary acquisition strategy of delivering high quality DJC2 functionality to meet the RCC's operational C2 requirements for their assigned missions.

The Quality Management System (QMS) encompasses elements of the ISO-9001:2000 standard and applies to all products and services. The contractor shall observe QMP provisions throughout the DJC2 service life cycle as evolving system configuration changes may require.

#### **4.0 GOVERNMENT FURNISHED PROPERTY**

##### **4.1 Government Furnished Information (GFI)**

The contractor will be provided with any information required to complete the requirements of this delivery order, such as vendor materials, training material, WBTs and IETMs and the System Administrator's Guide within 5 days of contract award. Programmatic documents can be provided for proposal development purposes; request should be made to the NSWC PC contracting office. All GFI shall be returned at the conclusion of the delivery order POP, unless earlier return is required. Contractor access to classified files shall be coordinated at least 24 hours in advance with the DOSC Tech POC.

##### **4.2 Access to Government Facilities**

Tier 1 - The government shall provide access to the space into which the DJC2 systems will be installed and maintained at each location and adequate office space for contractor personnel.

Tiers 2 and 3 - Contractor personnel will require access to NSWC PC o Bldg 371, the JPO DOSC location, 24/7. Access to Bldg 544, including general spaces, and especially rooms 131, 132, 139, 140 in Building 544, will be required during normal working hours (Mon-Fri 0800-1600 excluding Federal Holidays) and possibly on weekends or holidays during periods of high productivity, always under government oversight. Access is controlled by programmable proximity cards, which will be supplied by the government. The contractor shall provide a list of employees who require access to these areas, including standard security clearance information for them, to the Buildings 544 and 371 facility managers within 5 days of award.

Contractor personnel will require access to the DJC2 DET-G staging area in the development of field operations documentation and to offsite delivery locations during normal working hours (Mon-Fri 0800-1600) and possibly on weekends as requested by government personnel. Access procedures will be provided to the contractor after award.

CONTRACT NO. N00178-04-D-4030	DELIVERY ORDER NO. HR01	PAGE 19 of 35	FINAL
----------------------------------	----------------------------	------------------	-------

#### 4.3 Government Furnished Equipment (GFE)

The government shall provide access to the DJC2 systems and network. The government will provide minimal office furniture and computers so that contractor personnel can access e-mail and telephone service. The contractor shall provide office supplies. Periodically, contractor personnel will be expected to carry a cell phone/pager for on-call response duties; the contractor will be reimbursed for this expense. A laptop computer with remote access capabilities will be provided by the government for remote trouble resolution.

#### 4.4 Government Furnished Email Accounts

The government shall provide NIPRNET and SIPRNET e-mail accounts. Contractor personnel will be required to complete the DJC2 Information Assurance Training Module before accessing any government networks.

#### 5.0 DELIVERABLES

All data deliveries under this delivery order shall be in accordance with the attached DD Form 1423s. All data deliverables to be provided by the contractor shall be in compliance with the format and guidance specified in the DoD 5000.2 series, as applicable, or as specified in the task description.

**NOTE: Minimum Protection Requirements for Controlled Unclassified Information:** Security classification guides (OPNAVINST 5513 series) and unclassified limited documents (e.g., FOUO, Distribution Statement Controlled) are not authorized for public release and, therefore, cannot be posted on a publicly accessible webserver or transmitted over the Internet unless appropriately encrypted.

#### 6.0 PERIOD OF PERFORMANCE

The initial period of performance shall be for 12 months after award, with four award term periods of 12 months each that can be earned by satisfactory or better performance.

#### 7.0 SECURITY

Support of this SOW will require access to classified information or material and spaces, up to and including TOP SECRET/Special Compartmented Information. Documents generated under this contract will be UNCLASSIFIED. Provisions of the attached DD Form 254 apply. All data or documentation supplied to the contractor by the government or generated under this delivery order shall be protected as sensitive information as defined under Public

CONTRACT NO. N00178-04-D-4030	DELIVERY ORDER NO. HR01	PAGE 20 of 35	FINAL
----------------------------------	----------------------------	------------------	-------

Law 100-235-Jan. 8, 1988. Paragraphs 8.0 and 9.0 also apply to the protection of sensitive information regardless of the media on which it is stored.

Escort Requirements - Based on past performance working with the Combatant Commands on this task, Special Security Officers are reluctant to provide escorts for intermittent maintenance support actions. DJC2 on-site support contractors are viewed as an inherent component to the supported military organization and should have access capability commensurate with their military TSCIF counterpart during system high operations. On-site support contractors should have unescorted access to DJC2 TSCIF during all mission phases as well as training events based on need to know during systems operations. Unescorted access is consistent with the supported Combatant Commands expectations for support.

#### **8.0 DISTRIBUTION LIMITATION STATEMENT**

Technical documents generated under this delivery order shall carry the following Distribution Limitation Statement. Word-processing files shall have the statements included in the file such that the first page of any resultant hard copy shall display the statements. Additionally, each diskette delivered shall be marked externally with the statements and proper security classification.

DISTRIBUTION STATEMENT C: DISTRIBUTION AUTHORIZED TO U.S. GOVERNMENT AGENCIES AND THEIR U.S. CONTRACTORS ONLY (ADMINISTRATIVE/OPERATIONAL USE)(CONTRACTOR INSERT DATE STATEMENT APPLIED). OTHER REQUESTS FOR THIS DOCUMENT SHALL BE REFERRED TO THE COMMANDING OFFICER, NAVAL SURFACE WARFARE CENTER PANAMA CITY, ATTN: CODE R14, 110 VERNON AVENUE, PANAMA CITY, FL 32407-7001.

DESTRUCTION NOTICE - For Classified Documents, follow the procedures in DOD 5220.22-M, National Industrial Security Program Operating Manual, Chapter 5, Section 7, or DOD 5200.1-R, Information Security Program Regulation. For Unclassified, Limited Documents, destroy by any method that will prevent disclosure of contents or reconstruction of the document.

Any document or portion thereof carrying the above statement must be submitted to NSWC PC and be approved for public release prior to any public display or presentation.

#### **9.0 RELEASE OF INFORMATION**

All technical data provided to and/or developed by the contractor shall be protected from public disclosure in accordance with the markings thereon. All other information relating the items to be delivered or services to be performed under this contract shall not be disclosed by any means without prior written approval of the authorized representative of the Contracting Officer. Dissemination or public disclosure includes, but is not limited to, permitting access to such information by foreign nationals or such other persons or entities; publication of scientific or

CONTRACT NO. N00178-04-D-4030	DELIVERY ORDER NO. HR01	PAGE 21 of 35	FINAL
----------------------------------	----------------------------	------------------	-------

technical papers, advertising or any other proposed public release. The contractor shall provide adequate protection to such information so as to preclude access by any person or entity not authorized such access by the government.

#### **10.0 PERFORMANCE BASED REQUIREMENTS**

This requirement is performance based. The incentive for superior performance is contained in the task order (award term provisions). The Government Technical POC will report the quality of performance to the PCO at the completion of the order or sooner if required to correct less than satisfactory performance.

CONTRACT NO. N00178-04-D-4030	DELIVERY ORDER NO. HR01	PAGE 22 of 35	FINAL
----------------------------------	----------------------------	------------------	-------

## SECTION D PACKAGING AND MARKING

Packaging and Markings shall be to best commercial practices

CONTRACT NO. N00178-04-D-4030	DELIVERY ORDER NO. HR01	PAGE 23 of 35	FINAL
----------------------------------	----------------------------	------------------	-------

## SECTION E INSPECTION AND ACCEPTANCE

Inspection and Acceptance of deliverables will be by Government personnel at (Destination) Naval Surface Warfare Center Panama City.

CONTRACT NO. N00178-04-D-4030	DELIVERY ORDER NO. HR01	PAGE 24 of 35	FINAL
----------------------------------	----------------------------	------------------	-------

## SECTION F DELIVERABLES OR PERFORMANCE

The base period of Performance for this task will be from issuance of the task order through one year thereafter, with four renewable award term extensions of 12 months each.

### PERIOD OF PERFORMANCE:

CLIN 1000 AND 3000 ARE THE BASE YEAR AND ARE FROM DATE OF AWARD THROUGH TWO (2) YEARS THEREAFTER.

CLIN 1001 AND 3001 ARE FROM THE END OF THE BASE YEAR THROUGH ONE (1) YEAR THEREAFTER.

CLIN 1002 AND 3002 ARE FROM AWARD OF TERM EXTENSION 01 THROUGH ONE (1) YEAR THEREAFTER.

CLIN 1003 AND 3003 ARE FROM AWARD OF TERM EXTENSION 02 THROUGH ONE (1) YEAR THEREAFTER.

CLIN 4000 AND 6000 ARE FROM AWARD OF TERM EXTENSION 03 THROUGH ONE (1) YEAR THEREAFTER.

### FOB DESTINATION:

All deliverable items shall be shipped to:

Naval Support Activity Panama City

Attn: Receiving Officer

101 Vernon Avenue

Panama City Fl 32407

CONTRACT NO. N00178-04-D-4030	DELIVERY ORDER NO. HR01	PAGE 25 of 35	FINAL
----------------------------------	----------------------------	------------------	-------

## SECTION G CONTRACT ADMINISTRATION DATA

Contract Specialist  
 Otis Nattiel, Code B32  
 110 Vernon Avenue.  
 Panama City, FL 32407  
[otis.nattiel@navy.mil](mailto:otis.nattiel@navy.mil)

Task Order Manager  
 Teresa Floore, Code R13  
 110 Vernon Ave.  
 Panama City, FL 32407  
[teresa.floore@navy.mil](mailto:teresa.floore@navy.mil)

### INVOICING INSTRUCTIONS

The contractor shall submit invoices as specified in the basic contract. Invoices must be submitted electronically to the Payment Office identified in block 12 of this order, using Wide Area Work Flow (WAWF) or other DFAS approved electronic system. A hard copy or e-mail copy of all invoices must be provided to the Task Order Manager and Contract Specialist identified in Section G.

Funding in the amount of [REDACTED] is added to the task order as listed below.

**Award Term Extension 02 Incremental Funded Amount:**  
**COST [REDACTED] FIXED FEE \$ [REDACTED] CPFF \$ [REDACTED]**

The overall funding for this task order is hereby increased by [REDACTED] from [REDACTED] to [REDACTED]

### Accounting Data

SLINID	PR Number	Amount
100001	63242470	[REDACTED]
LLA :		
AA 97X4930 NH1E 000 77777 0 000178 2F 000000 31RJ2071VN09		
Incremental Funding in the amount of [REDACTED]		

### MOD 1

300001	63488958	[REDACTED]
LLA :		
AA 97X4930 NH1E 000 77777 0 000178 2F 000000 31RJ2071VN09		
INCREMENTAL FUNDING IN THE AMOUNT OF [REDACTED]		

### MOD 2

100002	70580347	[REDACTED]
LLA :		
AA 97X4930 NH1E 000 77777 0 000178 2F 000000 31RJ2071VN09		
Incremental funding in the amount of [REDACTED]		

### MOD 3

300002	70881775	[REDACTED]
LLA :		
AA 97X4930 NH1E 000 77777 0 000178 2F 000000 31RJ2071VN09		
INCREMENTAL FUNDING IN THE AMOUNT OF [REDACTED]		

CONTRACT NO. N00178-04-D-4030	DELIVERY ORDER NO. HR01	PAGE 26 of 35	FINAL
----------------------------------	----------------------------	------------------	-------

MOD 4

100003 71351483 [REDACTED]  
LLA :  
AB 1771804 5C1C 252 EA13W 068342 2D 01C1C0 70200000200  
Standard Number: DIRECT CITE DOCUMENT NO. N0003907RXFU310 ACRN:AA  
Incremental funding in the amount of [REDACTED]

100004 71351466 [REDACTED]  
LLA :  
AB 1771804 5C1C 252 EA13W 068342 2D 01C1C0 70200000200  
Standard Number: DIRECT CITE DOCUMENT NO. N0003907RXFU310 ACRN:AA  
Incremental funding in the amount of [REDACTED]

MOD 5

300003 72152614 [REDACTED]  
LLA :  
AA 97X4930 NH1E 000 77777 0 000178 2F 000000 31RJ2071VN09  
Incremental funding in the amount of [REDACTED]

MOD 6

100005 72671204 [REDACTED]  
LLA :  
AD 2172020 86 2219 121019.00 25FB MIPR7M17D60091 R7DJ W096AA S96519  
Standard Number: MIPR 7M17D60091  
Incremental funding in the amount of [REDACTED]

MOD 7

100006 72895429 [REDACTED]  
LLA :  
AC 97X4930 NH1E 000 77777 0 000178 2F 000000 31RJ2081VN08  
Incremental funding in the amount of [REDACTED]

MOD 8

100101 73400461 [REDACTED]  
LLA :  
AC 97X4930 NH1E 000 77777 0 000178 2F 000000 31RJ2081VN08  
Incremental funding in the amount of [REDACTED]

300101 73410589 [REDACTED]  
LLA :  
AC 97X4930 NH1E 000 77777 0 000178 2F 000000 31RJ2081VN08  
Incremental funding in the amount of [REDACTED]

MOD 10

100102 80785321 [REDACTED]  
LLA :  
AC 97X4930 NH1E 000 77777 0 000178 2F 000000 31RJ2081VN08  
Incremental funding in the amount of [REDACTED]

300102 80785345 [REDACTED]  
LLA :  
AC 97X4930 NH1E 000 77777 0 000178 2F 000000 31RJ2081VN08  
Incremental funding in the amount of [REDACTED]

MOD 11

100007 81132561 [REDACTED]  
LLA :  
AC 97X4930 NH1D 000 77777 0 061331 2F 000000 31RJ2081VN08  
Incremental funding in the amount of [REDACTED]

100103 81518064 [REDACTED]  
LLA :

CONTRACT NO. N00178-04-D-4030	DELIVERY ORDER NO. HR01	PAGE 27 of 35	FINAL
----------------------------------	----------------------------	------------------	-------

AC 97X4930 NH1D 000 77777 0 061331 2F 000000 31RJ2081VN08  
Incremental funding on the amount of \$1,000,000.00

MOD 12

100104 81961006 [REDACTED]  
LLA :  
AC 97X4930 NH1D 000 77777 0 061331 2F 000000 31RJ2081VN08  
Incremental funding in the amount of [REDACTED]

100105 82131111 [REDACTED]  
LLA :  
AC 97X4930 NH1D 000 77777 0 061331 2F 000000 31RJ2081VN08  
Incremental funding in the amount of [REDACTED]

300004 82172582 [REDACTED]  
LLA :  
AC 97X4930 NH1D 000 77777 0 061331 2F 000000 31RJ2081VN08  
Incremental funding in the amount of [REDACTED]

300005 82183481 [REDACTED]  
LLA :  
AC 97X4930 NH1D 000 77777 0 061331 2F 000000 31RJ2081VN08

300103 81961090 [REDACTED]  
LLA :  
AC 97X4930 NH1D 000 77777 0 061331 2F 000000 31RJ2081VN08  
Incremental funding in the amount of [REDACTED]

MOD 13

100008 82416629 [REDACTED]  
LLA :  
AE 2182020.0000 86-2219 0000 134215.00000 31JL MIPR8K17D60068 R7SJ58 096519  
FOR FUNDING DOCUMENTATION PURPOSES ONLY; THE DIRECT CITE DOCUMENT NUMBER AND  
ASSOCIATED ACRN ARE MIPR8K17D60068 ACRN:AA. THE LLA ACRN REMAINS AS AE FOR THIS  
SUBCLIN (SEE ABOVE)

100009 82416630 [REDACTED]  
LLA :  
AF 2182020.0000 86-2219 0000 121019.00000 21T1/21T2 MIPR8K17D60071 R7DJ58 096519  
FOR FUNDING DOCUMENTATION PURPOSES ONLY; THE DIRECT CITE DOCUMENT NUMBER AND  
ASSOCIATED ACRN ARE MIPR8K17D60071 ACRN:AA. THE LLA ACRN REMAINS AS AF FOR THIS  
SUBCLIN (SEE ABOVE)

MOD 14

100010 82534121 [REDACTED]  
LLA :  
AC 97X4930 NH1D 000 77777 0 061331 2F 000000 31RJ2081VN08

100011 82544459 [REDACTED]  
LLA :  
AG 97 8 0819 6835 P8518 A885 2599 PUAM8A885 WADD97 012141  
FOR FUNDING DOCUMENTATION PURPOSES ONLY; THE DIRECT CITE DOCUMENT NUMBER AND  
ASSOCIATED ACRN ARE PUAM8A885 ACRN:AA. THE LLA ACRN REMAINS AS AG FOR THIS SUBCLIN  
(SEE ABOVE)

MOD 17

100201 83096273 [REDACTED]  
LLA :  
AA 97X4930 NH1D 000 77777 0 061331 2F 000000 31RJ4091VN07  
Incremental Funding in the amount of [REDACTED]

300201 83096270 [REDACTED]  
LLA :  
AA 97X4930 NH1D 000 77777 0 061331 2F 000000 31RJ4091VN07  
JON #31RJ4091VN07

MOD 19

CONTRACT NO. N00178-04-D-4030	DELIVERY ORDER NO. HR01	PAGE 28 of 35	FINAL
----------------------------------	----------------------------	------------------	-------

100202 90341654 [REDACTED]  
LLA :  
BD 97X4930 NH1D 000 77777 0 061331 2F 000000 31RJ4091VN07

100203 90412515 [REDACTED]  
LLA :  
BE 97X4930 NH1D 000 77777 0 061331 2F 000000 31JR4091VN08

300202 90341658 [REDACTED]  
LLA :  
BC 97X4930 NH1D 000 77777 0 061331 2F 000000 31RJ4091VN07

MOD 20

100204 90685386 [REDACTED]  
LLA :  
BF 97X4930 NH1D 000 77777 0 061331 2F 000000 31RJ4091VN06

100205 90685388 [REDACTED]  
LLA :  
BG 97X4930 NH1D 000 77777 0 061331 2F 000000 31RJ4091VN07

CONTRACT NO. N00178-04-D-4030	DELIVERY ORDER NO. HR01	PAGE 29 of 35	FINAL
----------------------------------	----------------------------	------------------	-------

## SECTION H SPECIAL CONTRACT REQUIREMENTS

Applicable Section H Special Contract Requirements are specified in the basic MAC document.

### CONTRACT SECURITY CLASSIFICATION SPECIFICATION

The offeror shall complete block 6 of the attached DD254 (and block 8 if applicable), and furnish a completed copy with its offer.

### TECHNICAL GUIDANCE

The Task Order Manager (TOM) will provide guidance to the contractor regarding the requirements of the Statement of Work (SOW). Such guidance may be needed to prioritize work or initiate specific tasking within broad task areas. Under no circumstances may the TOM direct the contractor to perform work outside the scope of the SOW. The contractor is responsible for notifying the Contracting Officer if it believes it has received direction to perform work that is out of scope.

Technical guidance will normally occur through day-to-day verbal communication between the TOM and the contractor's program management personnel. However, written Technical Instructions may be issued at the TOM's discretion. Technical Instructions might be needed to clarify unusually complex requirements, or simply to initiate a written record of guidance that the TOM feels is particularly important. Technical Instructions will be numbered sequentially and will be in the format provided by the Contracting Officer.

---

### NAVSEA 5252.216-9122 -- LEVEL OF EFFORT (DEC 2000)

(a) The Contractor agrees to provide the total level of effort specified in the next sentence in performance of the work described in Sections B and C of this contract. The total level of effort for the performance of this contract shall be  total man-hours of direct labor annually, including subcontractor direct labor for those subcontractors specifically identified in the Contractor's proposal as having hours included in the proposed level of effort.

(b) Of the total man-hours of direct labor set forth above, it is estimated that -0-man-hours are uncompensated effort. Uncompensated effort is defined as hours provided by personnel in excess of 40 hours per week without additional compensation for such excess work. All other effort is defined as compensated effort. If no effort is indicated in the first sentence of this paragraph, uncompensated effort performed by the Contractor shall not be counted in fulfillment of the level of effort obligations under this contract.

(c) Effort performed in fulfilling the total level of effort obligations specified above shall only include effort performed in direct support of this contract and shall not include time and effort expended on such things as (local travel to and from an employee's usual work location), uncompensated effort while on travel status, truncated lunch periods, work (actual or inferred) at an employee's residence or other non-work locations (except as provided in paragraph (j) below), or other time and effort which does not have a specific and direct contribution to the tasks described in Sections B and C.

(d) It is understood and agreed that the rate of man-hours per month may fluctuate in pursuit of the technical objective, provided such fluctuation does not result in the use of the total man-hours of effort prior to the expiration of the term hereof, except as provided in the following paragraph.

(e) If, during the term hereof, the Contractor finds it necessary to accelerate the expenditure of direct labor to such an extent that the total man-hours of effort specified above would be used prior to the expiration of the term, the Contractor shall notify the Contracting Officer in writing setting forth the acceleration required, the probable benefits which would result, and an offer to undertake the acceleration at no increase in the estimated cost or fee together with an offer, setting forth a proposed level of effort, cost breakdown, and proposed fee, for continuation of the work until

CONTRACT NO. N00178-04-D-4030	DELIVERY ORDER NO. HR01	PAGE 30 of 35	FINAL
----------------------------------	----------------------------	------------------	-------

expiration of the term hereof. The offer shall provide that the work proposed will be subject to the terms and conditions of this contract and any additions or changes required by then current law, regulations, or directives, and that the offer, with a written notice of acceptance by the Contracting Officer, shall constitute a binding contract. The Contractor shall not accelerate any effort until receipt of such written approval by the Contracting Officer. Any agreement to accelerate will be formalized by contract modification.

(f) The Contracting Officer may, by written order, direct the Contractor to accelerate the expenditure of direct labor such that the total man-hours of effort specified in paragraph (a) above would be used prior to the expiration of the term. This order shall specify the acceleration required and the resulting revised term. The Contractor shall acknowledge this order within five days of receipt.

(g) If the total level of effort specified in paragraph (a) above is not provided by the Contractor during the period of this contract, the Contracting Officer, at its sole discretion, shall either (i) reduce the fee of this contract as follows:

$$\text{Fee Reduction} = \frac{\text{Fee (Required LOE - Expended LOE)}}{\text{Required LOE}}$$

or (ii) subject to the provisions of the clause of this contract entitled "LIMITATION OF COST" (FAR 52.232-20) require the Contractor to continue to perform the work until the total number of man-hours of direct labor specified in paragraph (a) above shall have been expended, at no increase in the fee of this contract.

(h) The Contractor shall provide and maintain an accounting system, acceptable to the Administrative Contracting Officer and the Defense Contract Audit Agency (DCAA), which collects costs incurred and effort (compensated and uncompensated, if any) provided in fulfillment of the level of effort obligations of this contract. The Contractor shall indicate on each invoice the total level of effort claimed during the period covered by the invoice, separately identifying compensated effort and uncompensated effort, if any.

(i) Within 45 days after completion of the work under each separately identified period of performance hereunder, the Contractor shall submit the following information in writing to the Contracting Officer with copies to the cognizant Contract Administration Office and to the DCAA office to which vouchers are submitted: (1) the total number of man-hours of direct labor expended during the applicable period; (2) a breakdown of this total showing the number of man-hours expended in each direct labor classification and associated direct and indirect costs; (3) a breakdown of other costs incurred; and (4) the Contractor's estimate of the total allowable cost incurred under the contract for the period. Within 45 days after completion of the work under the contract, the Contractor shall submit, in addition, in the case of a cost overrun; (5) the amount by which the estimated cost of this contract may be reduced to recover excess funds and, in the case of an overrun in hours specified as the total level of effort; and (6) a calculation of the appropriate fee reduction in accordance with this clause. All submissions shall include subcontractor information.

(j) Unless the Contracting Officer determines that alternative worksite arrangements are detrimental to contract performance, the Contractor may perform up to 10% of the hours at an alternative worksite, provided the Contractor has a company-approved alternative work plan. The primary worksite is the traditional "main office" worksite. An alternative worksite means an employee's residence or a telecommuting center. A telecommuting center is a geographically convenient office setting as an alternative to an employee's main office. The Government reserves the right to review the Contractor's alternative worksite plan. In the event performance becomes unacceptable, the Contractor will be prohibited from counting the hours performed at the alternative worksite in fulfilling the total level of effort obligations of the contract. Regardless of work location, all contract terms and conditions, including security requirements and labor laws, remain in effect. The Government shall not incur any additional cost nor provide additional equipment for contract performance as a result of the Contractor's election to implement an alternative worksite plan.

(k) Notwithstanding any of the provisions in the above paragraphs, the Contractor may furnish man-hours up to five percent in excess of the total man-hours specified in paragraph (a) above, provided that the additional effort is furnished within the term hereof, and provided further that no increase in the estimated cost or fee is required.

CONTRACT NO. N00178-04-D-4030	DELIVERY ORDER NO. HR01	PAGE 31 of 35	FINAL
----------------------------------	----------------------------	------------------	-------

(a) The Contractor agrees that a partial basis for award of this contract is the list of key personnel proposed. (\* = Key Personnel):

- \*Project Manager
- \*Senior Systems Analyst
- \*Site Lead/C4I Senior Analyst (Tier 1)
- \*Senior Technicians (Tier 1)
- \*Customer Service Representative/Site Lead (Tier 2)
- \*Information Protection Operations Technician (IPO Technician) (Tier 2)
- \*Enterprise Network Controller (Tier 2)
- \*Application Services Technician (Tier 2)
- \*Generator, HVAC, Vehicle and Infrastructure Support Personnel (Tier 2)

Accordingly, the Contractor agrees to assign to this contract those key persons whose resumes were submitted with the proposal necessary to fulfill the requirements of the contract. No substitution shall be made without prior notification to and concurrence of the Contracting Officer in accordance with this requirement.

(b) The contractor agrees that during the first 120 days of the period of performance no key personnel substitutions will be permitted unless such substitutions are necessitated by an individual's sudden illness, death, or termination of employment. All proposed substitutions shall have qualifications equal to or higher than the qualifications of the person to be replaced. The Contracting Officer shall be notified in writing of any proposed substitution at least forty-five (45) days, or ninety (90) days if a security clearance is to be obtained, in advance of the proposed substitution. Such notification shall include:

- (1) An explanation of the circumstances necessitating the substitution;
- (2) A complete resume of the proposed substitute;
- (3) The hourly rates of the incumbent and the proposed substitute; and
- (4) Any other information requested by the Contracting Officer to enable him/her to judge whether or not the Contractor is maintaining the same high quality of personnel that provided the partial basis for award.

(c) In the event a requirement to increase the specified level of effort for a designated labor category, but not the overall level of effort of the contract, occurs, the Contractor shall submit to the Contracting Officer a written request for approval to add personnel to the designated labor category. The same information as specified in paragraph (b) above is to be submitted with the request.

(d) The Contracting Officer shall evaluate requests for changes in personnel and promptly notify the Contractor, in writing, whether the request is approved or disapproved.

Upon contract award, the desired qualifications as stated herein, will become minimum qualifications for any growth in Key Personnel categories beyond those individuals originally proposed. Resumes (in the format provided in Section L) shall be submitted to the Contracting Officer, and approved, prior to the individual being allowed to charge to the contract.

#### Changes in Key Personnel

Requests for post award approval of additional and/or replacement key and non-key personnel may be submitted via e-mail. E-mail submissions shall be made simultaneously to the Contract Specialist [\*] and the Task Order Manager (TOM) [\*]. Electronic notification via e-mail from the Contract Specialist will serve as written approval/disapproval on behalf of the Contracting Officer. \*Provided at the time of award.

---

AWARD TERM

CONTRACT NO. N00178-04-D-4030	DELIVERY ORDER NO. HR01	PAGE 32 of 35	FINAL
----------------------------------	----------------------------	------------------	-------

In addition to the terms and conditions set forth elsewhere in this order, the contractor may earn an award term incentive consisting of an extension to the order period from the minimum one (1) year to a maximum of five (5) years on the basis of performance. For each year of the order, contractor performance is evaluated and ratings are assigned based on how well the contractor has performed. If ratings are satisfactory or better for Year 1, the contractor earns Year 2; if ratings are satisfactory or better for Year 2, the contractor earns Year 3, and so on up to the maximum of five (5) years. But SHOULD ANY RATING BE MARGINAL OR LOWER, THEN THE ORDER IS ENDED AT THE END OF THAT YEAR.

The evaluation criteria and the award term procedures are described in the "Award Term Plan".

#### AWARD TERM PLAN

The Government will assess the quality of the Contractors performance as follows:

a. Evaluation Criteria. The evaluation criteria are as follows:

- Was the Contractor cooperative and capable?
- Were services and/or deliverables provided in a timely manner IAW the terms of the Task Order?
- How would you rate the quality of the services and/or deliverables received?
- How would you rate the overall performance of the contractor?
- If you had another requirement for these services and/or deliverables, would you hire this contractor again?
- How would you rate the performance of the contractor from cost perspective?
- Comments

b. Ratings. The ratings used are:

- "1" = unsatisfactory
- "2" = marginal
- "3" = satisfactory
- "4" = good
- "5" = superior

The contractor must receive a rating of satisfactory or better on each of the above evaluation criteria in order to earn the award-term incentive. A rating of less than satisfactory on any of the above criteria will result in the incentive not being earned.

c. Evaluation Period. The evaluation periods will be (1) from award of the order through the end of the base period of performance and (2) for each award term year thereafter. Interim evaluations will also be conducted as described below.

d. Personnel. The Government evaluation team shall consist of an Assessing Official, performance monitors, and a Reviewing Official.

(1) Assessing Official (Technical). The Assessing Official considers all information from performance monitors and

CONTRACT NO. N00178-04-D-4030	DELIVERY ORDER NO. HR01	PAGE 33 of 35	FINAL
----------------------------------	----------------------------	------------------	-------

other pertinent sources and prepares written reports evaluating the contractor's performance.

(2) Performance Monitors (Technical). Performance monitors monitor the contractor's performance at the task order level and provide input to the Assessing Official to be used in preparing performance reports. Monitors may provide written and verbal input as directed by the Assessing Official.

(3) Reviewing Official (Contract Specialist administering the order). The Reviewing Official is responsible for reconciling any disagreements between the Assessing Official and the contractor, and for finalizing ratings and closing reports whenever such disagreements exist.

e. Interim Evaluations. An interim evaluation shall be conducted at the midpoint (i.e., six months) of each evaluation period. No later than 15 calendar days after the midpoint of the evaluation period, the Assessing Official shall notify the Contracting Officer of the contractor's current strengths and weaknesses on the basis of inputs from the performance monitors and other pertinent sources. The Contracting Officer will then issue a letter to the contractor describing the strengths and weaknesses identified by the Assessing Official. The Contracting Officer may also issue letters at any time when it is deemed necessary to highlight areas of Government concern.

f. End-of-Period Evaluations. No later than 60 calendar days prior to the end of the evaluation period, the Assessing Official shall initiate a report covering the entire evaluation period and submit that report to the contractor for review and comment. The contractor shall review the report and provide comments to the Assessing Official within 10 calendar days. If the contractor concurs, the Assessing Official will forward the report to the Reviewing Official who will finalize the ratings and close the report. If the contractor does NOT concur with ratings the Reviewing Official will then reconcile any disagreements between the Assessing Official and the contractor, finalize the ratings, and close the report. All reports must be closed no later than the 30 days prior to the end of the evaluation period. Once the report is closed, the ratings are not subject to dispute by either party.

g. Award-Term Incentive Determination. As stated above, the contractor must receive a rating of satisfactory or better on each of the evaluation criteria in order to earn the award-term incentive. The Contracting Officer will review the closed report to determine if the award term incentive has been earned. If the incentive has been earned, then the Contracting Office will issue a modification to exercise the option for the next year of the order. If the incentive has not been earned, then the order will be ended.

h. Changes to the Award-Term Plan. This Award-Term Plan is a part of the order and can only be changed by a bi-lateral modification to the order. Either party may propose a change to the Award-Term Plan at any time. However, if either party desires a change to the plan and a mutual agreement cannot be reached, then this original Award-Term Plan will remain in full effect.

CONTRACT NO. N00178-04-D-4030	DELIVERY ORDER NO. HR01	PAGE 34 of 35	FINAL
----------------------------------	----------------------------	------------------	-------

## SECTION I CONTRACT CLAUSES

Applicable Section I clauses are contained in the Basic MAC document.

CONTRACT NO. N00178-04-D-4030	DELIVERY ORDER NO. HR01	PAGE 35 of 35	FINAL
----------------------------------	----------------------------	------------------	-------

## SECTION J LIST OF ATTACHMENTS

Exhibit A - Contract Data Requirements List (DD Form 1423), Dated 8-11-2006, 2 Pages

Attachment 1 - DD254, Dated 08-25-2008, 4 pages.

Attachment 2 - LOGISTICS SUPPORT