

# RISKMASTER ACCELERATOR

STREAMLINE YOUR RMIS AND CLAIMS PROCESSES



CSC

software for  
**CORPORATE CLAIMS AND SELF-INSUREDS**

# STREAMLINE YOUR RMIS AND CLAIMS PROCESSES

## IMPROVE YOUR RESULTS

- Gain more insight from your data
- Make fast and accurate decisions
- Reduce deployment time and costs
- Increase efficiency
- Control legal expenditures

## COMPREHENSIVE SUPPORT

- General Claims
- Workers' Compensation
- Integrated Disability Management
- Property
- Vehicle Accidents
- Incident Tracking
- Policy Tracking
- Reporting
- Financials
- Workflow Management
- OFAC Compliance

## INCREASE YOUR SPEED AND ACCURACY

Gain greater insight from your data by consolidating multiple business processes into one system — CSC's RISKMASTER® Accelerator. You'll not only streamline your operations, you'll position yourself to make better, more informed decisions in the future.

RISKMASTER Accelerator is integrated browser-based software that consolidates multiple business functions into one cohesive solution to provide accurate, up-to-date business and market data. The system helps you gain the knowledge you need to take advantage of opportunities and mitigate future losses. It also improves your efficiency and effectiveness and gives you the flexibility to implement best practices and simplify workflow across the enterprise.

Thousands of risk and claims professionals rely on RISKMASTER, making it the industry's leading independent system for risk and claims management. This independence allows you to continue using RISKMASTER well into the future, no matter how your broker relationship may change.

RISKMASTER Accelerator RMIS and claims software is designed for all markets, including but not limited to:

- Self-insured organizations
- Risk retention groups/Insurance pools
- Third-party administrators (TPAs)
- Healthcare systems
- Public entities
- Insurance carriers.



# Put Your Data On The Fast Track

## **CREATE MORE EFFICIENT PROCESSES**

Automate your entire processing environment — from risk management and claims administration to policy tracking and litigation management. No other package integrates so many functions from the same vendor on the same platform. With RISKMASTER Accelerator, you can connect your risk and claims enterprise.

RISKMASTER Accelerator is designed to accommodate your current and future event and claims handling needs, as well as ever-changing industry standards. The system can be tailored to your processes without modification. The advanced service-oriented architecture (SOA) also eases integration with other enterprise-wide software.

You can choose the core processing functions of RISKMASTER Accelerator or seamlessly add components for more business value. You can also choose the deployment method that best suits your needs — in-house implementation, CSC hosting or a mix.

## **SECURELY MANAGE DATA AND COSTS**

RISKMASTER Accelerator gives you the flexibility to share data among internal or external departments. Administrative tracking enables the capture of both claim and non-claim related data. Powerful payment processing tools control funds outflow and effectively determine the cost of risk to the claim. You can create, adjust and track reserves simply and efficiently to maintain the right reserve balances at all times.

An integrated security management system maintains all user account information and controls access to the system, along with user authority and manager approval levels. System administrators can easily manage access as part of SAS 70 and HIPAA compliance.

## *success story*

### **ELECTRICAL CONTRACTOR RESHAPES SAFETY PROGRAM WITH ENHANCED DATA**

One of the nation's largest electrical contracting firms faced limitations imposed by its aging in-house claims system and lack of integration between the various systems that held claims-related data. With RISKMASTER, the company was able to integrate claims and risk data for a better view of loss patterns.

"We have achieved a cost savings of nearly \$2 million annually that is attributable to decreased claims resulting from prevention and education efforts and designing installation methods that reduce risk," said the company's safety manager. "Our programs have allowed us to complete more than 1 million work hours without a single time-loss injury."

# SOFTWARE COMPONENTS

## **BUSINESS ANALYTICS**

Give users of all skill levels a robust reporting engine that combines ad hoc reporting, interactive visual analytics, scheduling and distribution. RISKMASTER Business Analytics lets you access, analyze, schedule and share information with an easy drag-and-drop reporting tool and eye-catching dashboards that provide a comprehensive view of your processes and trends. You can choose predefined report templates or easily create new reports that allow you to query and manipulate results. When creating queries you can limit the results to a ranked subset — for example, return only the top 50 values for a particular measure.

You can also easily mine your data with our Internet-style search tool. Business Analytics Explorer combs your data to determine which data store can supply the answer to a given question.

## **LEGAL SOLUTIONS SUITE**

Work strategically with outside counsel to manage legal expenses and optimize outcomes, while ensuring efficiency and consistency. Available Web-based modules in this integrated litigation management component include law firm evaluation and benchmarking, electronic case assignments, e-billing, automated bill review, guideline monitoring, budgeting, planning, results tracking, document management and reporting.

## **INTEGRATED DISABILITY MANAGEMENT**

Seamlessly add modules to manage work-related and non-occupational disabilities. You can

combine the Workers' Compensation component with the optional Non-Occupational Disability module, which includes both Short-Term and Long-Term Disability, as well as FMLA. The Case Management module lets nurses, examiners and bill analysts share information that assists in the appropriateness of care, creating a collaborative automated workflow.

## **PROPERTY MODULE**

Track and maintain inventory for property claims. Demographic information tracked includes COPE (Construction, Occupancy, Protection and Exposure) as well as location address information. User-defined supplemental data fields can be easily configured to capture additional information.

## **MEDIA CONTENT MANAGEMENT**

Gain browser-based document management and a single point of access to notices of loss, medical bills, police reports and other documents with this optional component. You can scan documents directly to the appropriate folders, reducing paper use, and immediately capture and store recorded statements. You'll gain quicker access to information while ensuring the privacy of your clients and the protection of your company. Additional components include ScanPlus, Email Monitor, Directory Monitor and Workflow.

ScanPlus provides image manipulation and cleanup capabilities. Email Monitor supports centralized email boxes where outside users can forward messages with attachments, which are then imported directly into RISKMASTER



Accelerator records. Directory Monitor checks network folders to import new documents into the system, and is useful for network copiers, fax servers, FTP files and documents produced by third-party applications. Workflow uses rules-based processes to determine where to send notifications at any point in the process. Extended capabilities include the ability to terminate and re-initiate workflow, suspend the process, return to a previous step and push to another workflow.

### **MMSEA SECTION 111 REPORTING**

Stay in compliance with RISKMASTER's Medicare, Medicaid and SCHIP Extension Act of 2007 (MMSEA) Template. You can extract data from RISKMASTER Accelerator or filings to Centers for Medicare & Medicaid Services (CMS) and process the files returned by CMS. This is also known as Medicare Secondary Payer. Using the MMSEA Template, you can schedule, import and export MMSEA jobs from within RISKMASTER Accelerator.

### **DATA ANALYTICS**

Completely automate self-insurance import/export extract processing with RISKMASTER Data Analytics. Extract modules currently included are: 1099 Miscellaneous Export, Data Import System (DIS), Data Director System (DDS), ISO Claim Search, Medical Bill Review (MBR), MMSEA and Positive Pay. Data Analytics allows you to easily explore, extract, transform and deliver data anywhere and at any frequency. You'll ensure the integrity of data and accelerate performance of your day-to-day operations.

### *success story*

#### **HEALTHCARE SYSTEM BRINGS WORKERS' COMP IN-HOUSE, CUTS CLAIMS IN HALF**

To gain control of its claims data, one of the largest nonprofit healthcare organizations in the United States decided to self-administer its workers' compensation program. The organization moved claims processing from a TPA to an in-house team using RISKMASTER.

Since then, lost-time cases have dropped from between 150 and 250 cases a year to an average of 75. Benefit payments for lost-time care have dropped by 73 percent, and the organization has also seen a 50 percent reduction in workers' compensation claims.

# SOFTWARE SERVICES

## *success story*

### **LEADING U.S. FOOD DISTRIBUTOR CENTRALIZES CLAIMS AND POLICY INFORMATION**

More than a decade ago, one of the world's largest food distributors moved to RISKMASTER to centralize claims data and streamline processes. RISKMASTER continues to play an integral role in tracking the company's casualty claims and helping to manage risk.

Using the most current version of RISKMASTER Business Analytics, the company can produce a variety of reports that enhance efficiency and drive business improvement from back-end operating costs to the actuarial process. RISKMASTER allows the company to manage its data in-house, without having to rely on third parties for reports.

"It's important to us that our claims data be autonomous, and that's what we like about RISKMASTER and CSC," said the company's senior staff accountant for risk management. "We want to host our own data, and produce our own reports."

### **RISKMASTER ACCELERATOR HOSTING**

You can deploy RISKMASTER Accelerator in CSC's secure hosted environment. All you need is an Internet connection — and you'll always stay current on the newest release. CSC's state-of-the-art hosting facilities provide applications maintenance and support, operations management and disaster recovery. Annual SAS 70 external audits assure that your data is secure. Whatever your size, CSC can tailor a secure hosting solution to meet your needs.

### **DATA CONVERSION**

CSC's data conversion services, data interface programming and data verification reviews are designed specifically for insurance, risk and claims data professionals. We can help you identify and correct critical errors commonly found in claims databases. We evaluate data migrations and investigate legacy system changes to facilitate EDI compliance.

CSC's data services team can convert your historical data, consolidate data from multiple databases and integrate desktops with mainframes. CSC also offers data warehousing, benchmarking and reporting as an outsourced RMIS solution.

Using a comprehensive tool set of more than 200 programs and methods, CSC evaluates your data, workflow processing and integrity of claims adjudication. CSC pioneered industry-wide data specifications and standards, complementing ANSI, ACORD, IAIABC, OSHA, PRDP, RIMS and other industry data requirements.

# Link Up With The Industry



## **RISKMASTER ACCELERATOR IMPLEMENTATION AND TRAINING**

CSC's implementation services can help you install, customize and integrate your RISKMASTER Accelerator system. We can conduct training at your location or at CSC. Our tailored services deliver:

- Faster implementation
- Less risk
- Minimal impact on your company resources
- Predictable costs
- Optimal system utilization
- Fast user training.

## **DISCOVER THE POWER OF COLLABORATION**

When you choose RISKMASTER Accelerator, you get more than just software. You are connected to a community of claims and risk professionals, including thousands of users from corporations, self-insured organizations, and property and casualty carriers. Our industry-leading customer community features:

- Thousands of users involved in product enhancement

- Online social network with CSC developers for 24x7 collaboration
- Annual conference and five users' group meetings
- Virtual events and meetings.

Through the RISKMASTER Users' Group and RISKMASTER Advisory Council, our clients share common problems, find innovative solutions, give CSC direct feedback on market trends, and influence future enhancements and the overall direction of the system.

Let CSC help you improve your productivity, increase your flexibility and meet your claims and risk management goals.

**For more information about RISKMASTER Accelerator, call 800.345.7672 or send an email to [inforequests@csc.com](mailto:inforequests@csc.com).**



**BUSINESS SOLUTIONS  
TECHNOLOGY  
OUTSOURCING**

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## **ABOUT CSC**

The mission of CSC is to be a global leader in providing technology-enabled business solutions and services.

With the broadest range of capabilities, CSC offers clients the solutions they need to manage complexity, focus on core businesses, collaborate with partners and clients, and improve operations.

CSC makes a special point of understanding its clients and provides experts with real-world experience to work with them. CSC is vendor-independent, delivering solutions that best meet each client's unique requirements.

For more than 50 years, clients in industries and governments worldwide have trusted CSC with their business process and information systems outsourcing, systems integration and consulting needs.

The company trades on the New York Stock Exchange under the symbol "CSC."

## **ABOUT CSC IN FINANCIAL SERVICES**

CSC provides mission-critical business solutions, consulting and outsourcing services to leading financial services firms around the world.

We bring more choices to the industry. We help clients plan for business and technology change. We create software, tools and processes to address specific business needs, and we continually enhance those solutions by collaborating with an extensive network of client communities and technology partners.

Our global outsourcing operations give us real-world insight into business and IT processes that deliver the best results for our clients. More than 1,200 major banks, insurers, and investment management and securities firms rely on the experience, ingenuity and leadership of more than 10,000 CSC employees focused on financial services.

**[www.csc.com](http://www.csc.com)**