

Who We Are

CSC is a global leader in providing technology-enabled solutions and services through three primary lines of business. These include Business Solutions and Services, the Managed Services Sector and the North American Public Sector. CSC's advanced capabilities include system design and integration, information technology and business process outsourcing, applications software development, Web and application hosting, mission support and management consulting. Headquartered in Falls Church, VA, CSC has approximately 92,000 employees and reported revenue of \$16.0 billion for the 12 months ended October 2, 2009.

CSC's Leading Edge with SAP

We are one of the world's largest SAP implementation companies and an SAP global services partner (SAP's highest level of partnership), an SAP-certified managed hosting and applications management solutions provider as well as a leading Business Objects BPC implementer. CSC:

- Led the U.S. Army Logistics Modernization effort, the world's largest SAP implementation
- Is listed by industry analysts Gartner and Forrester among "leaders" in SAP and Enterprise Resource Planning (ERP) delivery and ranked as one of the five largest global SAP service providers by Pierre Audoin Consultants (PAC)
- Won the Pinnacle Award in 2009 as SAP Hosting Partner of the Year
- Is widely regarded by both industry analysts and by SAP as the leading North America Public Sector SAP implementation service provider

CSC Runs SAP

CSC's HCM implementation is the largest implementation in the services industry and one of the largest in the world. Our SAP CRM implementation is the world's largest. We run our global financials on SAP, having replaced all Oracle applications with SAP in 2006.



BUSINESS SOLUTIONS
TECHNOLOGY
OUTSOURCING

SAP Practice™

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CSC & SAP A PARTNERSHIP THAT WORKS



Best Practice Featured Offerings from CSC

Enterprise Compliance & Sustainability (EC&S)

Sustainability is increasingly becoming a top priority for organizations. Customers, government agencies and shareholders are all pressuring organizations to develop, communicate and implement sustainability programs and strategies. And companies are being challenged to report on and communicate their sustainability actions in a measurable, meaningful and cost-effective way.

CSC's EC&S solution offers the following benefits:

- Greenhouse Gas (GHG) reporting compliance and carbon management (rapid assessment and managed service)
- Predefined maturity model
- End-to-end business processes and reference architecture

With the most comprehensive capabilities, CSC offers our clients solutions to manage complexity around sustainability initiatives such as GHG/Carbon Asset Management, REACH and EH&S, focus on core businesses, collaborate with partners and clients, improve operations, and gain competitive and financial advantage.

CSC's Chemical, Energy and Natural Resources (CENR) Group is a global leader in helping companies achieve strategic business objectives through application of industry-specialized business solutions and services.

More about CENR at www.csc.com/cenr

More about CSC's EC&S solution at

www.csc.com/sustainable_compliance

More about CSC's GHG solution at www.csc.com/ghg



Enterprise Inventory/Supply Chain Planning Optimization

In today's economic environment, it's especially important to optimize supply chain capabilities that offer the greatest potential to free up working capital and to improve efficiency, growth and profitability. Our Enterprise Inventory Supply Chain Planning Optimization offering encompasses a comprehensive perspective of inventory improvement. This view treats superior inventory management as a core competency that contributes to a competitive advantage by optimizing tradeoffs among service levels, operating cost, and inventory investments – across multiple entities of the extended supply chain.

CSC's Enterprise Inventory/Supply Chain Planning Optimization solution offers the following benefits:

- Reduced costs to maintain, store and transfer inventories
- Increased market share and customer loyalty through product availability, customer service levels and reduction of lost sales
- Reduced operating costs associated with production, procurement, transportation and replenishment in leveraging inventory to achieve supply chain economies
- Increased revenues via reduction of stock-outs and improved supplier relationships with more predictable order flows

We partner our supply chain business process specialists with SAP delivery experts to provide unique SmartOps and SAP SCM-enabled solutions, focused on delivering value that drives bottom-line results, in a complex supply chain.

- Most companies begin to realize benefits in 3 - 6 months
- Payback for an EIO implementation is achieved in as little as 6 - 9 months

CSC established one of the first dedicated supply chain consulting practices in North America via Cleveland Consulting Associates (CCA). We leverage decades of experience in supply chain thought leadership and innovation.

More about Supply Chain at

http://www.csc.com/supply_chain_management

More about CSC's Supply Chain Planning Optimization solution at

http://www.csc.com/supply_chain_management/offerings

Performance-Based Logistics (PBL)

In the future, military and commercial logistics systems will be integrated to form an interoperable supply chain. CSC's proven, award-winning logistics and supply chain solutions are playing a key role in modernizing logistics. At the same time, they allow our customers to improve readiness, increase speed and lower costs.

CSC's PBL solution offers the following benefits:

- A representative PBL program would include our logistics engineers reviewing the Operational Requirements Documents (ORD) for a system to help determine an appropriate metric or metrics for further PBL investigation.
- We use our expert knowledge of Army organic logistics, personnel and financial systems, commercial logistics processes, contractors on the battlefield issues, and future logistics plans as considerations in all our PBL efforts. We identify and perform appropriate business case analyses (BCAs) to optimize performance and cost-to-footprint ratios.
- In a later phase of that system's life cycle, CSC personnel use logistics and cost modeling tools to develop and optimize the maintenance, sparing and supply strategies that were conceived as design criteria in the initial system's design.
- In yet another stage of the system's life cycle, CSC develops a training strategy that is intuitive to system design to reduce training requirements, improve operator and maintainer performance, reduce equipment maintenance time, and increase operational availability (OA). The strategy also increases the rate of innovation of production processes to reduce costs, shorten flow time and improve quality of operations to respond to customer service-level commitments and shorter production runs.

CSC is the world's largest dedicated aerospace and defense (A&D) IT services partner, with more than \$6.0B in annual A&D revenues. Major A&D/Public Sector clients include the U.S. Army (Logistics Modernization Program), Raytheon, BAE, Boeing, General Dynamics, UTC and Air France. CSC is actively engaged with SAP in proactively bringing our joint PBL capabilities into the A&D and Public Sector markets.

More about CSC's Performance-Based Logistics Solution at

<http://www.csc.com/government/offerings/11054-logistics>