What and Why
Business Process Management (BPM) is the ability to see, manage and adapt a number of related business activities, applications and people, in one or more companies, in a structured sequence, which together reach a common goal, in short - handling and control of business processes in real time.

Business Value
- An effective way to communicate business requirements to IT department.
- Process Mobility with rapid design, compilation and implementation of complete processes
- Efficient processes with continuous improvements
- Transparency with real-time insight of operational processes and a common understanding of all activities for all staff (both IT and business staff)
- Focus on Business Services

Customers
CSC has a long experience of BPM & SOA and has a number of customers in this area

Process
Identify business goals and define KPIs
Identify the current situation
Identify gaps and improvement opportunities
Adjust, enhance, simulate and implement
Check the new processes

Components
Monitoring - Activity Monitoring in real time (BAM)
Portals - Integrated views of the working
Modeling - Integrated representation of business and system processes and workflow
Metadata - Library of IT and process information Simulation - Studies of different process models
Analysis - Graphical and statistical studies of the performance
Integration - The interaction of people, information, services, systems and processes
Execution - orchestration of processes in real time

Deliverables
A BPM project results in many deliverables depending on the scale. From its simplest form, documentation of existing processes and an analysis of the potential improvements can be achieved, and implementation of "Best Practices" - a complete business architecture modeled and implemented on a BPM platform such as an SOA architecture based on CSC the e5 method.

Business Integration Strategy - Identified significant and concrete BPM possibilities documented in the integration business case, an architectural drawing and an implementation plan.
Choice of Packages & Pilot - Fast evaluation process of the package with one or more "Proof of Concept" to develop specific recommendations for integrating technologies to meet business and technical objectives.