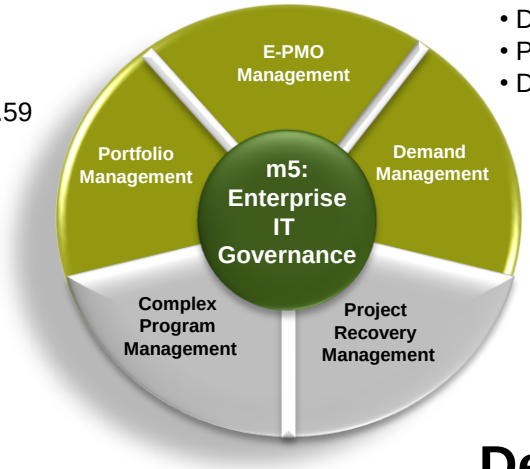
Enterprise IT Governance
m5 Service Offering: Running IT Like a Business

What and Why

Implementation of Enterprise IT Governance processes and tools helps you:

- **Align Business and IT investments**
  - 31% of all projects is normally cancelled after requirements gathering and planning
- **Higher Return on Investment**
  - Projects normally only deliver return of $0.59 on the $1.00
  - Appropriate Budget distribution between Projects vs. Run & Maintain
- **Improved Project Delivery**
  - 65% of IT projects normally do not meet expectations



Business Value

- **Achieve Higher total Portfolio Value**
  - Stop or do not start low value projects
- **Reduce Portfolio Risk**
  - Early rescue of high-risk projects
  - Retire certain applications
- **Increased management understanding of initiatives and investments**
  - Improved visibility
  - Enforced Business Strategy for investments

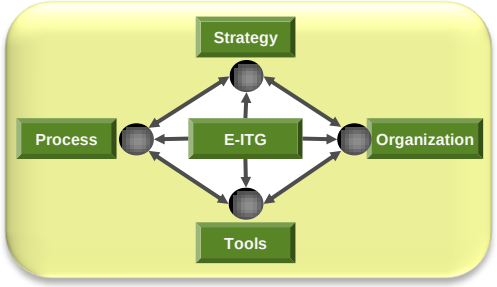
Clients

CSC has delivered a number of Enterprise IT Governance projects for global and local Clients.

Process

It's important to secure Executive Management alignment on Vision and Objectives. Typical Project plan is:

- Assess & Recommend (2-4 weeks)
- Design & Develop (2-3 months)
- Pilot (2-3 months)
- Deploy (ongoing)



Deliverables

The deliverables for Enterprise IT Governance is:

- Enterprise IT Governance Vision
- Portfolio Management Planning and Processes
- Standardised Project Management Processes
- Supporting Tools
- Training of Enterprise IT Governance Team