ENTERPRISE NETWORK MANAGED SERVICES

CENTER OF EXCELLENCE

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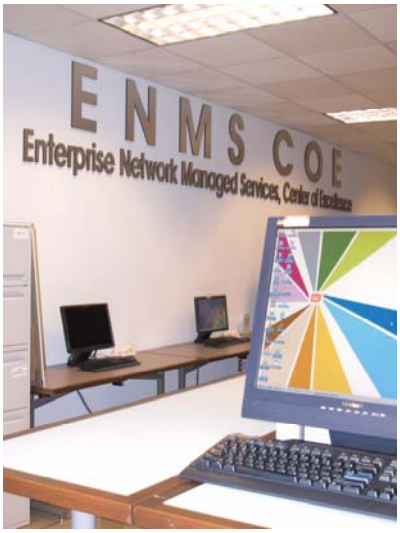
If the network is the lifeline of the business, then understanding the network is key to managing the business's information and solutions. With our view that the enterprise of the future will not only live on the Web but will *be* the Web, the Enterprise Network Managed Services (ENMS) Center of Excellence provides a variety of services and solutions that look toward this future regarding information technology. Therefore, the Center is equipped with the tools and expertise to enable:



- Solution development
- Showcasing CSC's depth of knowledge in IT infrastructure solutions, which include end user systems, network systems, computing and server systems, and security systems.
- Testing and verification of products and systems

This enables CSC to offer our customers discriminators regarding our knowledge of products, solutions, integration possibilities and alternatives to traditional information technology paradigms. The Center also enables CSC to understand emerging standards and identify interoperability problems.

As the complexity of technologies increases and as customers continue to embrace new technological paradigms, CSC's responsibility is to provide a venue where knowledge can transcend verbal communications, one where customers can "see, feel and touch" the technologies and innovation that CSC brings to the table. The ENMS CoE is the key enabler for information technology services and infrastructure solutions that focus on the delivery of value-based business solutions across the Web to support the evolution to a 21st century IT Infrastructure Library (ITIL)-based Service Delivery Model. Customers will leave the Center knowing that CSC is clearly at the forefront of technology and not just reactive to technology change.

CSC's Centers of Excellence help clients explore state-of-the-art solutions with minimum up-front investment, leveraging CSC's top talent to maximize innovation and results. Each Center has a designated facility and staff who demonstrate and deliver solutions and evaluate products, methodologies and concepts.

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CAPABILITIES

- Network Management Solutions
- Desktop Solutions
- IPv6 Evaluations
- Thin Client Solutions
- Virtualization Solutions
- Collaboration Solutions
- Storage and Computing Solutions
- Helpdesk Product Integration and Evaluations
- Security Solutions
- WAN Optimization Solutions
- Emergency Operations Center Development
- Converged Networking Solutions (Voice over IP, Video over IP, etc.)
- Radio Frequency Identification Solutions
- Healthcare Solutions
- Service Oriented Architecture Solutions
- CSC Global Service Offering Solutions
- Open Source Solutions
- Network Modeling

The ENMS CoE is also a portal into a "greater" CSC. As a data center environment, the CoE is equipped to incubate other Centers of Excellence and solution offerings, and equipped to network to other CSC laboratories and Centers across the globe. Service Oriented Architecture, Healthcare, SAP, Federated Identity Management and Homeland Security Presidential Directive-12 (HSPD-12) Centers are co-located in the ENMS CoE.

This enables CSC to respond to an organization's changing business or mission objectives by developing and evaluating the numerous solutions that better enable a particular mission or goal/s.

The ENMS CoE effectively centralizes CSC's abilities in terms of people, process and technology:

PEOPLE – The CoE facilitates reach-back to our global subject matter experts.

PROCESS – The Information Technology Infrastructure Library (ITIL) is leveraged to properly bundle solutions with the processes needed to operate an effective IT environment.

TECHNOLOGY – The ENMS CoE provides a high-end base technology infrastructure to develop solutions with over 2600 square feet of laboratory space to model, simulate and test innovative technology in a controlled operational environment.

RESOURCES

The ENMS CoE provides an integrated laboratory environment to develop, integrate, demonstrate, test, model and evaluate new concepts, processes, hardware and tools. The lab environment replicates many of the systems leveraged in CSC data centers, as well as those that reside in CSC customer environments and some that are still in beta. The lab is equipped with a significant network infrastructure, along with modeling and load simulation tools for replicating real-life scenarios. In addition, the Center is equipped with a myriad of vendor products that can be showcased or leveraged for a development effort. The ENMS CoE's close relationship with its trusted vendor partners enables expeditious knowledge transfer and training, as well as solution development.

Beyond Netcentricity ... The enterprise of the future will not only live on the Web, it will be the Web.[SM]